



PUBLIC

Agenda

Notice is hereby given of a
District Infrastructure Committee Meeting

Tuesday 1 August 2017

to follow the
Environmental Services and Finance Committee
Meeting

Council Chamber
Waimate District Council
125 Queen Street
Waimate

www.waimatedc.govt.nz

Notice is hereby given that a meeting of the District Infrastructure Committee will be held in the Council Chamber, Waimate District Council, 125 Queen Street, Waimate, on Tuesday 1 August 2017, to follow the Environmental Services and Finance Committee Meeting.

Committee Membership

| | |
|----------------|--------------|
| Miriam Morton | Chair |
| Tom O'Connor | Deputy Chair |
| Craig Rowley | Mayor |
| Sharyn Cain | Deputy Mayor |
| David Anderson | Councillor |
| Peter Collins | Councillor |
| Jakki Guilford | Councillor |
| David Owen | Councillor |
| Sheila Paul | Councillor |

Quorum – no less than five members

Local Authorities (Members' Interests) Act 1968

Councillors are reminded that if they have a pecuniary interest in any item on the agenda, then they must declare this interest and refrain from discussing or voting on this item and are advised to withdraw from the meeting table.

Significance Consideration

Evaluation: Council officers, in preparing these reports have had regard to Council's Significance and Engagement Policy. Council and Committee members will make the final assessment on whether the subject under consideration is to be regarded as being significant or not. Unless Council or Committee explicitly determines that the subject under consideration is to be deemed significant then the subject will be deemed as not being significant.

Decision Making

The Council, in considering each matter, must be:

- i Satisfied that it has sufficient information about the practicable options and their benefits, costs and impacts, bearing in mind the significance of the decisions;
- ii Satisfied that it knows enough about and will give adequate consideration to the views and preferences of affected and interested parties bearing in mind the significance of the decisions to be made.

Stuart Duncan
Chief Executive

Order of Business

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Item 1

Apologies

Prepared by: Stuart Duncan
 Chief Executive

The Chair will call for any apologies. An apology has been received from Cr D Anderson and Cr D Owen.

Recommendation

That the apologies are accepted.

Item 2 Conflicts of Interest

Prepared by: Stuart Duncan
 Chief Executive

As per the Local Authorities (Members' Interests) Act 1968 (as below), the Chair will enquire if there are any Conflicts of Interest to be declared on any item on the agenda, and if so, for any member to declare this interest.

Local Authorities (Members' Interests) Act 1968

Councillors are reminded that if they have a pecuniary interest in any item on the agenda, then they must declare this interest and refrain from discussing or voting on this item and are advised to withdraw from the meeting table.

Item 3 Identification of Major (Urgent Business) or Minor Items not on the Agenda

Prepared by: Stuart Duncan
Chief Executive

- 1 The Chair will call for any major (urgent business) or minor items not on the agenda to be raised according to Standing Orders, as below:

a Standing Orders 3.7.5 – Major Items

An item not on the agenda for a meeting may be dealt with at the meeting if the local authority by resolution so decides, and the presiding member explains at the meeting at a time when it is open to the public –

- i The reason why the item was not listed on the agenda; and
- ii The reason why discussion of the item cannot be delayed until a subsequent meeting.

b Standing Orders 3.7.6 – Minor Items

An item not on the agenda for a meeting may be dealt with at the meeting if –

- i That item is a minor matter relating to the general business of the local authority; and
- ii The presiding member explains at the beginning of the meeting, at a time when it is open to the public, that the item will be discussed at the meeting; but
- iii No resolution, decision, or recommendation may be made in respect of that item except to refer that item to a subsequent meeting of the local authority for further discussion.

Recommendation

That the District Infrastructure Committee resolves to consider any major (urgent business) or minor items at the end of the open section of the meeting.

Item 4 Confirmation of Minutes: District Infrastructure Committee

Prepared by: Stuart Duncan
 Chief Executive

The unconfirmed minutes of the District Infrastructure Committee meeting held on Tuesday 13 June 2017 are presented for confirmation.

Recommendation

That the minutes of the District Infrastructure Committee meeting held on Tuesday 13 June 2017 are confirmed as a true and correct record.

Unconfirmed Minutes of the District Infrastructure Committee meeting of the Waimate District Council held at 125 Queen Street, Waimate on Tuesday 13 June 2017, following Public Forum at 9.30am.

Public Forum – Chaired by Mayor Rowley William Charles (10 years old) spoke on the possibility of a vending machine at the Waimate Event Centre and tabled a proposal (as attached to these minutes). Council congratulated William on his initiative and thanked him for his time and effort.

Cr Morton resumed the Chair for the District Infrastructure Committee meeting

Present Chair: Cr M Morton
Mayor: C Rowley
Councillors: S Cain, P Collins, J Guilford, T O'Connor, D Owen, S Paul

In Attendance Chief Executive: S Duncan
Managers: C Johns, M Jones, S Kelly, D Mitchell, A Hilton, R Moffat, P Roberts, G Watts
Committee Secretary: K Reid

-
- | | |
|---|--|
| 1 Apologies | An apology was received from Cr D Anderson. Resolved: That the apologies are accepted. Moved Cr Guilford Seconded Cr Paul MOTION CARRIED |
| 2 Conflicts of Interest | The Chair called for Conflicts of Interests. There were no Conflicts of Interest identified. |
| 3 Identification of Major (Urgent Business) or Minor Items not on the Agenda | There were no major (urgent business) or minor items identified. |
| 4 Confirmation of Minutes | Resolved: That the minutes of the District Infrastructure Committee meeting held on Tuesday 2 May 2017 are confirmed as a true and correct record. Moved Mayor Rowley Seconded Cr Guilford MOTION CARRIED |

**5 Management Report
– Asset Group**

Resolved:

That the Asset Group Manager's report is accepted.

Moved Cr Cain
Seconded Cr O'Connor
MOTION CARRIED

Note:

Appendix 3: Setting the Land Transport Rule. The Asset Manager agreed to draft suggestions to amend wording to address concerns on 2.3(3) 'reasonable'; and 7.2(4) 'is 10 working days sufficient?'

Action Point Register:

Hakataramea Recycling – Following a recent ward visit with the Chief Executive, Cr Guilford offered to initiate a survey of ward residents and bring back the results to Council.

Action Point Register Resolution:

That the action point on fencing to hold back rock fall on Te Aka Road be removed from the Action Point Register as it is now in the work programme.

Moved Cr Morton
Seconded Mayor Rowley
MOTION CARRIED

**6 Information Item:
Presentation – Orari-
Temuka-Opihi-
Pareora Zone
Committee Chair**

Chair of the OTOP committee John Talbot gave Council an update on progress of the committee's various work-streams and referred to the committee's annual report and healthy catchments project and catchment groups. The committee to date have been gathering information and will soon embark on practical action plans for water management in the zone.

**The meeting was
adjourned at 10.30am for
morning tea.**

**The meeting was
reconvened at 10.45am.**

**7 Waimate District
Bylaw Review –
Chapter 7 Parks,
Reserves, Beaches
and Tracks**

Council reviewed the Waimate District Bylaw Chapter 7: Parks, Reserves, Beaches and Tracks.

Resolved:

That the Waimate District Bylaw Review – Chapter 7 Parks, Reserves, Beaches and Tracks report is accepted; and

That the District Infrastructure Committee approves the Draft of Chapter 7 Parks, Reserves, Beaches and Tracks as provided for consultation.

Moved Mayor Rowley
Seconded Cr Guilford
MOTION CARRIED

**8 Waimate District
Bylaw Review –
Chapter 9 Cemeteries**

Council reviewed Waimate District Bylaw – Chapter 9 Cemeteries.

Resolved:

That the Waimate District Bylaw Review – Chapter 9 Cemeteries report is accepted; and

That the District Infrastructure Committee approves the Draft of Chapter 9 Cemeteries with amendments for consultation.

Moved Mayor Rowley
Seconded Cr Owen
MOTION CARRIED

Note:

Amendment to the Report Page 66 Proposal/Options: 8a should be 904.5.

Fees and charges are to be amended to reflect 929.2

Bylaw Amendments:

914.1 to also corporate 929.8

Amend 9.32.1 to read 'inappropriate and/or offensive items'

**9 Consideration of
Major (Urgent
Business) or Minor
Items not on the
Agenda**

There were no major (urgent business) or minor items identified.

There being no further business, the Chair declared the meeting closed at 11.11am. These minutes to be confirmed at the meeting to be held on 1 August 2017.

Cr M Morton
Chair

Item 5

Receipt of Minutes: Waihaorunga Rural Water Scheme Committee

Prepared by: Dan Mitchell
Asset Group Manager

The confirmed minutes of the Waihaorunga Rural Water Scheme Committee (the Committee) annual general meeting held on Tuesday 13 December 2016 at 4pm; and the ordinary meeting at 5.30pm are presented for the information of the District Infrastructure Committee.

These minutes were confirmed by the Committee at a meeting held on 28 January 2017.

Recommendation

That the confirmed minutes of Waihaorunga Rural Water Scheme Committee annual general meeting and ordinary meeting held on Tuesday 13 December 2016 are received.

Minutes of The

Triannual Meeting W.W.S held at the
Waikaranga District Hall on the ~~28/11/16~~ 13/12/16
4 pm

Present James Davis, J. Colvill, E. McConway, S. McConway
D. Gardner, J. Gibson (chair), J. Gardner (sec)
W.D.C. - S. Bailey,

Apologies A. Petrie, Dan, Paul

Confirmation of previous Minutes.

Dan explained Financials

- The Variances (acc other)
- Expenses - pump maintenance.
did not incur as many expenses.

- overall surplus \$3,702
Bank Balance 8,252

moved J. Colvill
J. Davis

Discussed. Sept 2016 - \$1000 on Budget

minutes read & confirmed

E. McConway
J. Davis

Dan discussed Budget year ended 30 June 2018
rate increase of 5.8% = Break even

Paul explained Drinking Water Standards.

- Turbidity unit
- 4 days storage on farm.
- Water to consumer in treatable state.
- How does household keep water clean.
- 20 cum/hr consented.

- 9-16 being drawn.
- ? - Unit \$92,000 estimate (to treat water)
- We have to comply.
 - All points of supply.

Karina Water - Portable water Treatment Plant
plus UV \$11,000 - estimate.

Discussed scadia

Discussing rate increase after above
5% rate increase budget 2017-18
which will be a zero balance
Depreciation fully funded.

Chairman's report - chairman, J. Colvill ~~sec.~~ ^{retrieval}
Electron of Committee. J. Gibson - J. Colvill ^{sec.} J. Davis
E. McConway - D. Gardner J. Colvill
J. Colvill - J. Gardner E. McConway
J. Davis - E. McConway J. Colvill
J. Gardner - J. Gibson D. Gardner
G. Sutton - J. Davis E. McConway

moved no further nominations D. Gardner, E. McConway pass
meeting closed 5-25 pm

The Minutes of the Committee meeting of the
W.W.S. held W. Hall ~~28/1/15~~ 13/12/16 5-30pm

Present. J. Davis, J. Colvill, E. McConway, S. McConway
D. Gardner, J. Gibson J. Gardner.

Apologies A Petrie
Elect chairman.

J. Gibson. Moved J. Gardner sec E. McConway
Secretary
J. Gardner moved. E. McConway sec J. Colvill

no more nominations.

Discussion re privatise scheme.
wait & see.

Meeting declared closed. 5-165pm.

Item 6

Management Report: Asset Group

Prepared by: Dan Mitchell
Asset Group Manager

The Asset Group Manager's report is submitted for the information of the District Infrastructure Committee.

Recommendation

That the Asset Group Manager's report is accepted.

Management Report – Asset Group

Prepared by: Dan Mitchell
Asset Group Manager

Highlights

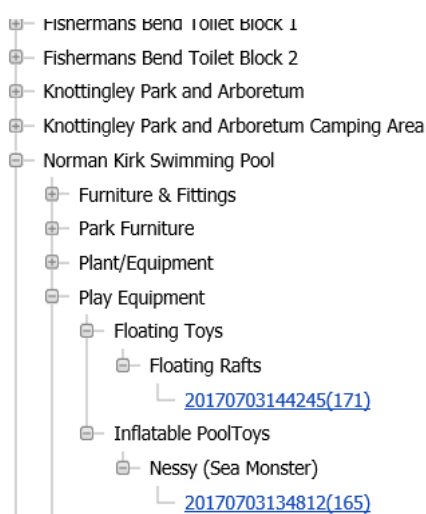
Asset Management

Revaluations

- 1 Revaluations have been completed for both the Stormwater and Wastewater assets and these are currently being peer reviewed by Beca. Beca carry out the independent peer review to ensure that the revaluations meet the relevant accounting, valuation standards and industry guidelines. The results of these reviews are reported directly to Audit New Zealand.
- 2 The revaluation of the roads and footpaths, water supply and solid waste assets are progressing through a combination of in-house resource and external consultants.
- 3 Revaluations occur every three years, or sooner, if the marketplace dictates significant variation in unit rates. Interim fair value checks are required between revaluations to ensure the latter conditions do not exist and there are no material variations in unit rates.

Asset Management System - Assetfinda

- 4 Staff have been working on a number of improvements identified within the current asset management plans. One of these major improvements is the inclusion of parks and recreation assets in the asset management system (AMS). These assets were originally identified within the Council's financial system, but lacked integrity as over time assets have been disposed, retired or consumed. The assets now have a hierarchy and parent-child relationships alongside an ability to attach documentation (photographs, agreements, compliance schedules etc).



AMS Example: Parks and Recreation Hierarchy Example

- 5 The new staff resource has enabled this project work to commence and to facilitate future developments and reporting.
- 6 A further improvement is a high-level criticality assessment of the 3 Waters piped assets. This work involves the development of a Criticality Rating System through the use of criteria (number of affected customers, bridge crossings, flood risk, high risk consumers etc) and weightings. This will be implemented through the use of both geospatial tools and operator knowledge. This assessment contributes to:
 - a Enhancing resilience through the development of risk mitigation strategies for the operation, maintenance and renewal of all critical assets; and
 - b A more informed renewal programme.

Stormwater

- 7 The investigation into the Queen Street stormwater pipe is now complete and has identified some major issues:
 - a Blockages within the existing pipe;
 - b The crown of the road is too high (levels above some shop finished floor levels) and prevents overland flow to the eastern side of Queen Street; and
 - c Kerb build outs also inhibit secondary flow paths when the capacity of the stormwater main is exceeded
- 8 In the short-term, the blockages within the existing pipe can be cleared to reinstate the limited capacity available.
- 9 In the longer term, the pipeline between High Street and Glasgow Street would need to be upgraded to a DN375 to provide for a 10% AEP (Annual Exceedance Probability) level of service. The provision of a secondary flow path alongside any new infrastructure within Queen Street will need to be discussed with the New Zealand Transport Agency and programmed accordingly.

St Andrews Septic Tank Consent

- 10 The Discharge Permit Application and Assessment of Environmental Effects was lodged with Environment Canterbury Regional Council (ECan) on 20 July 2017. Pre-application consultation with ECan has been positive with the proposed consenting option being preferred.
- 11 Council has applied for the maximum duration of 35 years and with a slightly increased area to allow for the development of additional land in a cost effective manner. Those already holding discharge consents that fall within the consented area will have the option of surrendering those in favour of the longer duration sought.
- 12 The maintenance and servicing will be covered by a new contractual arrangement and funded through a revised targeted rate.

Urban Water

- 13 The High Street Water Main Extension Stage 4 is now complete and connected to the thrust section beneath the Waimate Creek.
- 14 This project was significantly under budget and \$96,170 has been added to the current financial year budget to allow a longer length to be installed.
- 15 Surveyors have been commissioned to survey the proposed route, which terminates at the existing reservoir. Available budget will dictate the magnitude of the Stage 5 contract.

Swimming Pool Heating Upgrade

- 16 \$243,000 has been budgeted for the upgrade of the aging boiler located at the Norman Kirk Swimming Pool. A study is to be undertaken to establish the cost benefits associated with:
 - a Coal
 - b LPG
 - c Bio-Diesel
 - d Solar
 - e Heat Pump
- 17 The heating options assessment will provide a preferred option. In terms of procurement methodology, a decision is yet to be made between a conventional tender process, tendering as a design-build or allowing contractors to provide solutions based on a performance specification. The latter would not require a heating options assessment.

Rural Water

Lower Waihao Rural Water Scheme Precautionary Boiled Water Notice

- 18 Lower Waihao Rural Water scheme issued a Precautionary Boil Water Notice on 15 June 2017 due to an incident where non scheme water entered a new, un-commissioned pipeline during upgrading of the falling main between Old Ferry Road and State Highway 1.
- 19 The scheme, at the time of the incident, was completely isolated from the programmed works through the use of valves.
- 20 Management and staff agreed on a course of action to flush, disinfect (chlorination), and issue a precautionary boil water notice. The reason for the precautionary boil water notice was to ensure that any risk of contamination was minimised.
- 21 The reticulation was monitored for the presence of EColi over three days. No transgressions were observed and the Boil Water Notice was lifted on Monday 26 June 2017.

- 22 A debrief was held on Wednesday 21 June, which was attended by the Chief Executive, Utilities management and staff. A review of the contamination incident, water outages, and boil water notice procedures took place. This also included identifying improvements to both procedures and public notification, which have already been implemented.

Permanent Boil Water Notice Reminders

- 23 Permanent boil water notice reminders for Cannington-Motukaika, Waihaorunga and Waikakahi Rural Water Schemes were reissued on 30 June 2017 and 17 July 2017.

Roading

Combined Reseal Contract 2017-19

- 24 The Contract works comprises of road resurfacing with chip seal in Timaru District, Waimate District and Mackenzie District, plus asphaltic concrete and slurry surfacing in Timaru District. The term is for two financial years 2017/18 and 2018/19.
- 25 Timaru District Council is the principal in the contract and the lead agency who will manage it. There is a multi-party funding agreement in place between the three councils in regard to cost sharing.
- 26 Tenders closed on 13 July 2017. Two tenders were received for elevation by the New Zealand Transport Agency Price Quality Method. The Tender Evaluation Team was made up with a member from each Council and led by Peter Hall from Opus Consultants.
- 27 The Timaru, Waimate and Mackenzie Road Resurfacing Contract 2017-19 has been awarded to Fulton Hogan for \$8,285,705 excluding GST.
- 28 The Waimate District Council share of the tendered contract bid, based on the scheduled quantities is \$2,070,000. It is confirmed that there is sufficient funding in existing budgets for the Waimate component of the contract work.
- 29 The tender was 89% of the contract estimate.
- 30 Although Timaru District is the principal and engineer to this contract, each district will have their own nominated representative who will be responsible for the supervision and measurement of the work completed in their district. Each district is also responsible for paying the contractor directly for the work certified by the engineer as complete in their district.

Storm Damage

- 31 The Hakataramea Valley Road (Cattle Creek to Gorman's Road) has received scour damage from heavy rain and snow melt on 17 July 2017. Repairs are in progress.
- 32 Hakataramea Pass Road is closed from Round Hill Station to the District boundary due to snow.



Photograph 1: Hakataramea Valley Cattle Creek



Photograph 2: Hakataramea Pass Road

Wet Conditions

- 33 Farming activities in the wet conditions have continued to cause ongoing issues with mud on roads. Council's contractor is signing and sweeping affected roads.



- 34 Below is the message Federated Farmers has sent out to their members at the request of the Waimate District Council.

Winter Farm Conditions

To all South Canterbury members

The extremely wet conditions experienced in June have increased the number of winter on-farm challenges with ground conditions much worse than we would normally expect at this time of the year. This has become most noticeable where regular access to paddocks is necessary for seasonal activities such as feeding out, resulting in many grazing areas quickly turning into quagmires.

The problem appears to be compounded on some properties which may not have the infrastructure to cope with additional activities taken on over the winter months – for example, those offering winter grazing for cattle not having lanes to cope with the extra cattle or machinery traffic.

One unfortunate result of this is that farm vehicles can become caked with excessive mud which can then be deposited onto public roads - thereby creating a hazard for other road users.

District Councils in South Canterbury have received a number of complaints about this. The District Council (through its bylaws) or the Police (through traffic regulations) could issue infringement notices for (e.g.) "The depositing of a substance on the road that could ... endanger other road users".

South Canterbury Federated Farmers has spoken with both the District Council Road Safety Co-ordinator and Police representatives and neither organisation, recognising that the problems partially stem from climatic conditions, wants to start issuing infringement notices.

However, if public pressure mounts they may be left with no alternative.

To avoid this, Federated Farmers in conjunction with the District Councils is urging farmers to try to minimise potential danger to road users that may be caused by mud or other substances dropping onto roadways from farm vehicles.

Wash-down facilities would be the primary method of achieving this. However, recognising that these would not always be available at the source of the problem, we urge farmers to ensure that the offending substance is removed from the road as soon as possible. Farm equipment such as a front end loader could be used.

If farmers are unable to clear the area themselves, within a reasonable time, Federated Farmers recommends that they contact the District Council. Council staff can arrange for a Council contractor to clean the affected area and provide road warning signs, if necessary.

Additionally, if Council staff are aware of the situation and receive a complaint from a member of the public, they can assure the complainant that both Council and the farmer are aware of the situation and are taking steps to rectify it.

Action Points

| Action Point | Status | Comment |
|--|-------------|--|
| 26 January 2016 – District Infrastructure Committee | | |
| Councillors asked for the opportunity to further discuss the item on recycling and the reintroduction of a Container Deposit System at a future workshop | Progressing | No further information has been presented and it is suggested that the requested workshop be included as part of the Waste Management and Minimisation Plan update in 2017 |
| 8 March 2016 – District Infrastructure Committee | | |
| The Asset Manager advised there had been no progress as yet on the Hakataramea Recycling depot | Progressing | Following a recent ward visit with the Chief Executive, Cr Guilford offered to initiate a survey of ward residents and bring back the results to Council |
| 14 March 2017 – Environmental Services and Finance Committee | | |
| Council develop by 30 November 2017 a reserves, open space and recreation strategy | Progressing | Future workshop item |
| 4 April 2017 – Council | | |
| Invite the Chair of OTOP Committee to present to Council, ideally for the next District Infrastructure meeting on 2 May 2017 | Completed | John Talbot (Chairman of OTOP Committee) presented to the District Infrastructure Committee on 13 June 2017 |
| 23 May 2017 – Council | | |
| That a report on future development opportunities for playgrounds in the district be provided to Council | Progressing | Options to be developed in conjunction with the update of the Parks and Recreation Asset Management Plan |

2016/17 Capital Works and Projects

| Financial Year | Project | Project Description | Budget | Spend to Date | % Complete | Status | | Comments / Issues / Risks / Reasons |
|----------------------------|--|--|----------|---------------|------------|--------|--------|--|
| | | | | | | Time | Budget | |
| Parks and Recreation Group | | | | | | | | |
| 2016/17 | Motor camp - appliances | New dryer K.P Camp | \$5,120 | \$4,832 | 100% | | | Completed May 2017. |
| 2016/17 | St Andrews camp - Upgrade power sites | Replace power sites -to comply with NZ Camping Grounds safety standards | \$20,000 | \$16,452 | 100% | | | Completed June 2017 |
| 2016/17 | Knottingley Park - replace Seesaws | Replace old seesaws with new seesaws - to comply with NZ Playground Safety Standards | \$7,000 | \$5,499 | 79% | | | Still to be installed,to be completed July 2017 Carry forward 2017/18 |
| 2016/17 | Victoria park - sundry plant | Replace 2 chainsaws ,hedge cutter and small commercial hand tools | \$7,168 | \$4,603 | 100% | | | Completed June 2017 |
| 2016/17 | Cemetery - small tip truck | Replace old tipper (1984) with new tip truck | \$45,000 | \$46,444 | 100% | | | Completed June 2017 awaiting delivery |
| 2015/16 | Swimming Pool - Upgrade women changing room | | \$22,000 | \$23,393 | 100% | | | Completed June 2017 |
| 2016/17 | Swimming Pool - Upgrade men changing room | | \$24,600 | \$0 | 10% | | | Work in progress to be completed by end of August 2017 Carry forward 2017/18 |
| 2015/16 | Cemetery-Replace workshop/office/toilet | Build new workshop and small office plus new unisex toilet in the new part of the Waimate cemetery | \$50,000 | \$32,627 | 64% | | | Building and electrical work still in progress. To be completed by end of August 2017 Carried forward 2017/18 |
| 2016/17 | Replace old part of playground at Victoria Park | Install new playground equipment to comply with NZ Playground Safety standards | \$26,000 | \$0 | 0% | | | Projects combined and extended as per Council resolution dated 23 May 2017. Combined budget now \$210,329. To be completed 2017/18 |
| 2017/18 | Replace Ausplay playground Victoria Park | install new playground equipment to comply with NZ Playground Safety Standards | \$47,000 | \$0 | 0% | | | |
| 2015/16 | Knottingley Park -upgrade (sealing and stormwater) | | \$10,000 | \$0 | 0% | | | Additional stormwater drainage required in area formally forestry. Timing based on removal of current crops and waiting drier conditions. Programmed to be completed by August 2017 .Carried forward 2017/18 |
| 2015/16 | Victoria park cabins upgrade | | \$33,000 | \$21,176 | 65% | | | Work is in progress with interior painting ,to be completed by August 2017 Carry forward 2017/18 . |
| 2016/17 | Parks motor vehicle | | \$12,288 | \$0 | 100% | | | Completed .Waiting for delivery |
| 2016/17 | Morven Hall painting | | \$20,000 | \$0 | 0% | | | External to Council |
| 2016/17 | Morven Hall rewiring | | \$10,000 | \$0 | 0% | | | |
| 2016/17 | Morven Domain replacement trees | | \$20,000 | \$0 | 0% | | | |
| 2016/17 | Develop a renewal programme for AMPs | | \$8,000 | \$0 | 25% | | | Asset Management data and plans currently being updated through internal resources. |
| 2016/17 | Critical Asset study for AMPs | | \$3,000 | \$0 | 10% | | | |
| 2016/17 | Reserve management plan | | \$3,000 | \$0 | 0% | | | |

Status Key:

| | |
|--|---|
| | On track with time / budget for completion within the plan year |
| | High Risk (budget and/or timeframe) |

| |
|--|
| |
| |

Some risk (budget and/or timeframe) - Highlight issues in comments
Not started / External to Council

| Financial Year | Project | Project Description | Budget | Spend to Date | % Complete | Status | | Comments / Issues / Risks / Reasons |
|---------------------------|---|--|--------------|---------------|------------|--------|--------|---|
| | | | | | | Time | Budget | |
| Water Supply Group | | | | | | | | |
| 2015/16 - Carry over | Hook Waituna - Filtration / Coagulation Upgrade | Upgrading of the Hook Treatment Plant for compliance | \$100,000.00 | \$11,000.00 | 20% | | | Trial plant contract committed to, and agreed with the Medical Officer of Health. |
| 2015/16 - Carry over | Otaio/Makikihi - Reinstate Otaio River Redundancy | Reinstate Otaio Gorge intake after storm damage | \$5,000.00 | \$0.00 | 10% | | | Fittings / Components ordered |
| 2016/17 | Waikakahi - Pipe Renewal - SH82 Crossing - 150mm PN16 100 | Replacement of ageing and problematic pipework | \$12,975.00 | \$0.00 | 7% | | | Staff have investigated the use of drilling to achieve this project, and received an estimate for works (\$33,000 approx). Options being considered. |
| 2016/17 | Waikakahi - Misc. Renewals | Replacement of ageing and problematic pipework and infrastructure | \$5,190.00 | \$2,554.90 | 50% | | | General small infrastructure and pipe replacement |
| 2016/17 | Urban Water - AC Water Main Renewals | Replacement of ageing and problematic pipework | \$103,800.00 | \$24,520.88 | 100% | | | Studholme and Moorehouse Streets completed. Planning for Edwards Street works due to available budget. Balance to be trasnferred to 2017/18 |
| 2015/16 - Carry over | Urban Water - Pressure Management | Reduce pressure in Waimate Township to increase the remaining life of existing pipework | \$75,000.00 | \$0.00 | 0% | | | Awaiting the completion of Rising Main Renewal. (Stage 5 survey comissioned from Waimate Creek crossing to reservoir). |
| 2016/17 | Urban Water - CI Water Main Renewals | Replacement of ageing and problematic pipework | \$155,700.00 | \$88,184.01 | 100% | | | Studholme and Moorehouse Streets completed. Planning for Edwards Street works due to available budget. Balance to be trasnferred to 2017/18 |
| 2016/17 | Pipe Investigation Programme - <i>Rural Water Supply</i> | Planned Project to maintain current service levels for 2016/17 | \$2,000.00 | \$0.00 | 15% | | | Staff received training for the visual assessment of in-ground assets on 1 March 2017. Remaining provision of budget to allow for formal condition assessments to inform the relevant Asset Management Plans. Urban condition assessments complete, rural to be programmed. |
| 2016/17 | | | \$4,000.00 | \$0.00 | | | | |
| 2016/17 | | | \$4,000.00 | \$0.00 | | | | |
| 2016/17 | | | \$4,000.00 | \$0.00 | | | | |
| 2016/17 | | | \$2,000.00 | \$0.00 | | | | |
| 2016/17 | | | \$4,000.00 | \$0.00 | | | | |
| 2016/17 | Pipe Investigation Programme - <i>Urban Water Supply</i> | Planned Project to maintain current service levels for 2016/17 | \$10,000.00 | \$6,100.50 | 61% | | | |
| 2016/17 | Lower Waihao DWSNZ CAP funded Upgrade | Planned Project that will increase service levels for 2016/17 | | \$339,321.54 | 20% | | | New Bore in place and operating. More investigation on treatment processes due to fine particulate in raw water. Ministry of Health contract extended to 30 September 2018. Confirmed timing with Drinking Water Assessor. |
| Sewerage and Sewage Group | | | | | | | | |
| 2016/17 | Sewerage and sewage - Mill Road Extension | Development of town wastewater system to include all of Princes and King Street, plus extend up Mill Road. Planned Project that will increase service levels for 2016/17 | \$546,000.00 | \$507,354.69 | 100% | | | Practical completion awarded. |
| 2015/16 - Carry over | Sewerage and sewage - Programmed Renewals | Replacement of ageing and problematic pipework and infrastructure | \$186,000.00 | \$9,620.63 | 5% | | | No contract documents have been produced to date. Risk associated with capitalised maintenance not providing increased performance and compounded by resourcing issues earlier in the financial year which delayed some urban water renewals. |
| 2016/17 | Sewerage and sewage - Programmed Renewals | Replacement of ageing and problematic pipework and infrastructure | \$205,000.00 | \$4.43 | 0% | | | |
| 2016/17 | Pipe Investigation Programme | Planned Project to maintain current service levels for 2016/17 | \$10,000.00 | \$0.00 | 25% | | | Staff received training for the visual assessment of in-ground assets on 1 March 2017. Remaining provision of budget to allow for formal condition assessments to inform the relevant Asset Management Plans. |

| Financial Year | Project | Project Description | Budget | Spend to Date | % Complete | Status | | Comments / Issues / Risks / Reasons |
|----------------------------------|---|---|--------------|---------------|------------|--------|--------|---|
| | | | | | | Time | Budget | |
| 2016/17 - 2017/18 | Wastewater Treatment Plant Resource Consent | The existing consent holds conditions that are considered onerous and frequently result in minor non-compliance reports. An investigation into changing some conditions is required. | \$0.00 | \$7,392.50 | 50% | | | A technical report has been produced which indicates that there is justification for a change of consent conditions. This report will form the basis for an Assessment of Environmental Effects to append to the application. Current spend was from operational budgets but can be capitalised if a new consent is issued with revised conditions. Staff have met with Environment Canterbury and agreed that conditions may be changed. |
| 2016/17 - 2017/18 | St Andrews Global Consent | The existing consent held with Environment Canterbury Regional Council expires on 25 October 2017. | | \$8,200.00 | 85% | | | Consent application lodged 21 July 2017 |
| Stormwater Drainage Group | | | | | | | | |
| 2015/16 | Manse / Harris Street Upgrade | To alleviate surface flooding within the urban area | \$143,000.00 | \$27,654.85 | 15% | | | Slight delay in finalising contract documentation and reviewing cost estimates - will bridge financial years. |
| 2016/17 | Manse / Harris Street Upgrade | To alleviate surface flooding within the urban area | \$174,000.00 | \$0.00 | | | | |
| 2015/16 | Consent and Management Plan | A stormwater management plan is required to better manage stormwater discharges within the Waimate Township and ultimately obtain a resource consent as required by the Land and Water Regional Plan. | \$70,000.00 | \$72,275.95 | 80% | | | The draft stormwater management plan is all but complete and work is continuing on the assessment of environmental effects. This assessment is a core requirement of the consenting process. Additionally, Council staff are liaising with affected parties, who include landowners at the points of discharge. Local Iwi |
| 2016/17 | Consent and Management Plan | A stormwater management plan is required to better manage stormwater discharges within the Waimate Township and ultimately obtain a resource consent as required by the Land and Water Regional Plan. | \$70,000.00 | \$56,321.38 | | | | |
| 2016/17 | Pipe Investigation Programme | A programme assessing the condition and performance of existing infrastructure to better understand the life of the asset | \$5,000.00 | \$0.00 | 20% | | | Whilst no formal pipe condition assessments will be completed these funds are being utilised to part assess the performance of the existing infrastructure servicing the CBD (Queen Street) after the recent flooding event. Report is complete and highlights capacity and performance issues within Queen Street. Project highlighted for inclusion in 2018-28 LTP |
| Waste Management Group | | | | | | | | |
| 2016/17 | Investigate moving of St. Andrews Recycling Depot to St. Andrews Domain | A meeting was held with local residents on 12 January 2017 who expressed concerns in relation to site noise, the previous arson and the overall suitability of the existing site. | \$0.00 | \$0.00 | 20% | | | A new site has been selected but no progress to date on consulting with the wider community due to resources. |

Status Key:

| | |
|--|---|
| | On track with time / budget for completion within the plan year |
| | High Risk (budget and/or timeframe) |

| |
|--|
| |
| |

Some risk (budget and/or timeframe) - Highlight issues in comments
Not started / External to Council

| Financial Year | Project | Project Description | Budget | Spend to Date 31 | % Complete | Status | | Comments / Issues / Risks / Reasons |
|-----------------------------|------------------------------|---|-------------|------------------|------------|--------|--------|--|
| | | | | | | Time | Budget | |
| Roading and Footpaths Group | | | | | | | | |
| 2016/17 | Sealed Road Resurfacing | A reseal is the addition of a thin chip and bitumen surface layer on an existing seal surface to repair surface defects, waterproof and reduce the rate of further deterioration. | \$1,150,000 | \$1,207,746 | 100% | | | Timaru, Mackenzie and Waimate District Councils have a joint resurfacing contract. This years programme is to reseal 229,500m² or 41 km which is 6.1% of the seal roads. |
| 2016/17 | Drainage Construction | Construction and renewal of surface drains Soat Pits etc. | \$117,552 | \$139,539 | 119% | | | On going Drainage improvement |
| 2016/17 | Culvert Renewal | Replacement and new culverts | \$72,000 | \$70,238 | 100% | | | On going |
| 2016/17 | K&C Renewal | Replacement kerb & Channel | \$108,381 | \$25,215 | 25% | | | Manse Street Kerb & Channel replacement to be completed with stormwater project |
| 2016/17 | Concrete Ford Renewal | Construction and renewal of Concrete fords. | \$25,000 | | 0% | | | New Concrete Ford and culvert for Hannifins Road |
| 2016/17 | Pavement Rehabilitation | Replacement of, or restoration of strength to, sealed pavements | \$185,000 | \$136,677 | 100% | | | Old Ferry Road 345m (2 Sections) and 375m section of Ikawai Middle Road . |
| 2016/17 | Structure Component Renewals | Bridge Upgrade renewal of deck, beam replacement etc. | \$250,000 | \$29,297 | 15% | | | Designs completed for upgrades on 7 bridges |
| 2016/17 | Sign Renewal | New & Replacement Signs and Markers | \$56,651 | \$42,793 | 100% | | | On going |
| 2016/17 | Minor Improvements | Geometric & intersection improvements. Seal widening and other minor improvements | \$464,767 | \$281,562 | 61% | | | See List below |
| 2016/17 | Bridge Replacement | Holme Station Corner Bridge replacement | \$481,650 | \$0 | 0% | | | Cost benefit study to be completed to secure NZTA funding |
| 2016/17 | Footpath Renewal | Footpath Renewal | \$91,260 | \$20,183 | 22% | | | High Street(Wall St to end). Work to be completed in August |
| 2016/17 | Development | new asset associated with development | \$50,700 | \$14,254 | 30% | | | Drainage improvement planed for Durham Street |
| 2016/17 | Seal Extension (dust Seals) | Council share of dust sealing | \$50,700 | \$41,417 | 90% | | | Meyers Pass , Wallaceand Briggs completed ,Mairors Roads Planned for October . |
| 2016/17 | Minor - Non subsidised | New or replacement Roading asset non subsidised | \$25,000 | \$19,421 | 90% | | | TeAkatarawa Road Rock Retaining Wall |
| 2016/17 - 2017/18 | Speed Limit Review | Review Bylaw in tandem with the New Zealand Transport Agency consultation on Speed Management | \$0 | | | | | The Bylaw review requires inputs from the NZTA process and as such timing may well be dictated by the consultation process on the latter. |

Status Key:

| | |
|--|---|
| | On track with time / budget for completion within the plan year |
| | High Risk (budget and/or timeframe) |

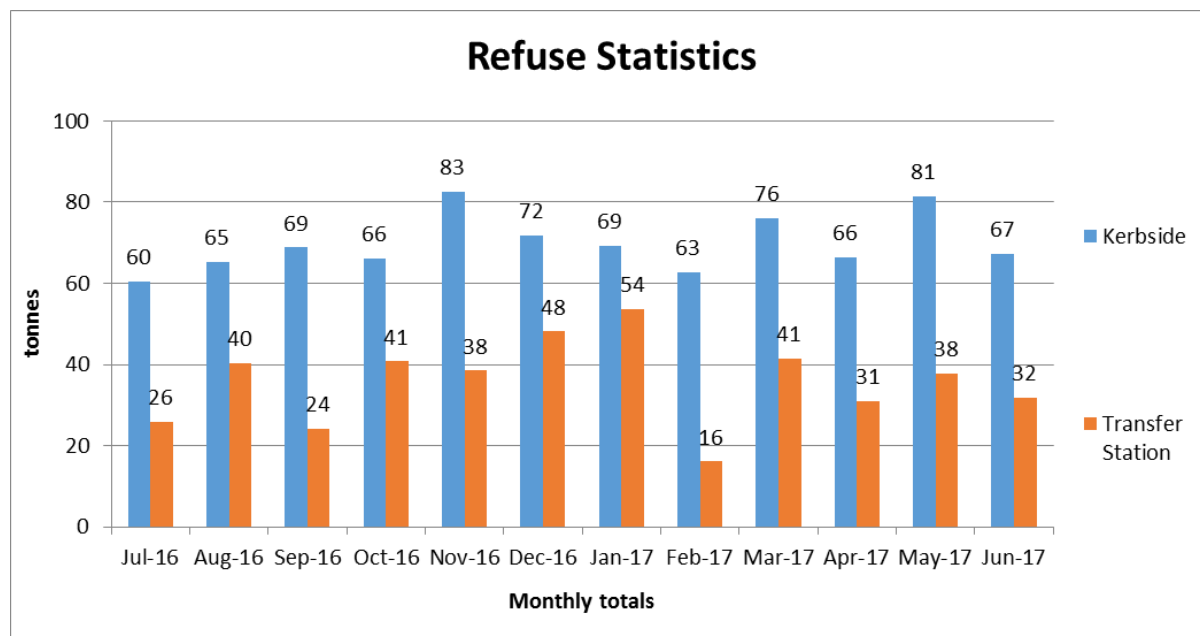
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Some risk (budget and/or timeframe) - Highlight issues in comments
Not started / External to Council

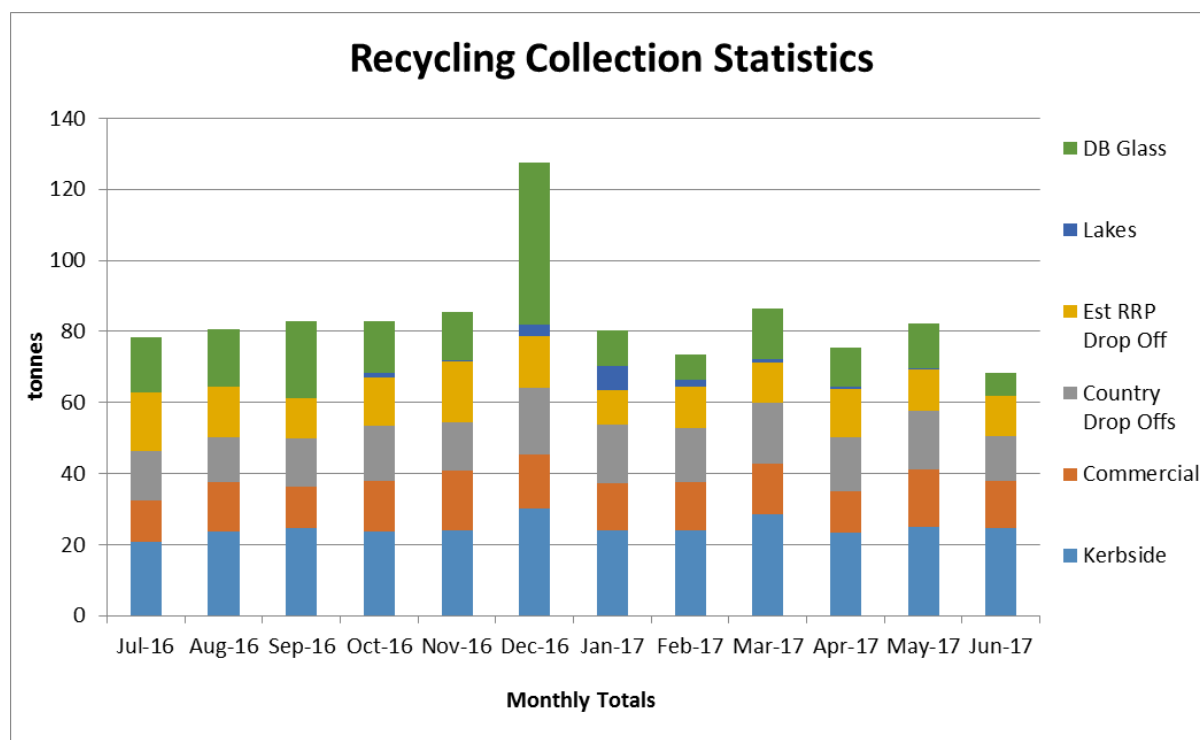
Statistics

Monthly Refuse and Recycling Statistics

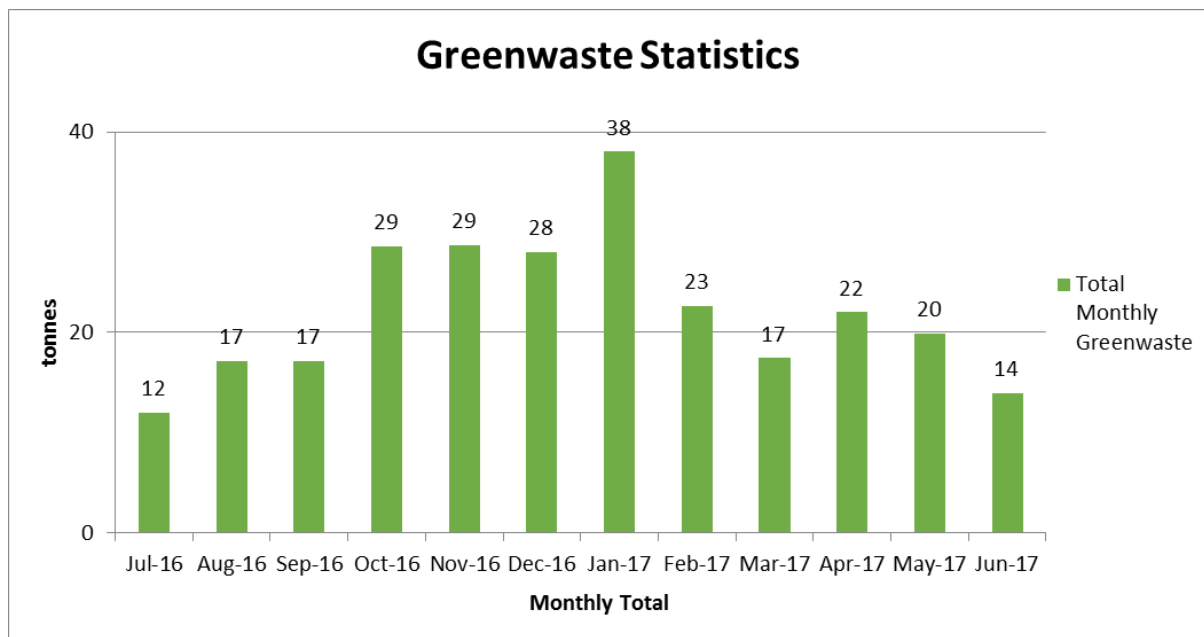
Graph 1: Refuse statistics



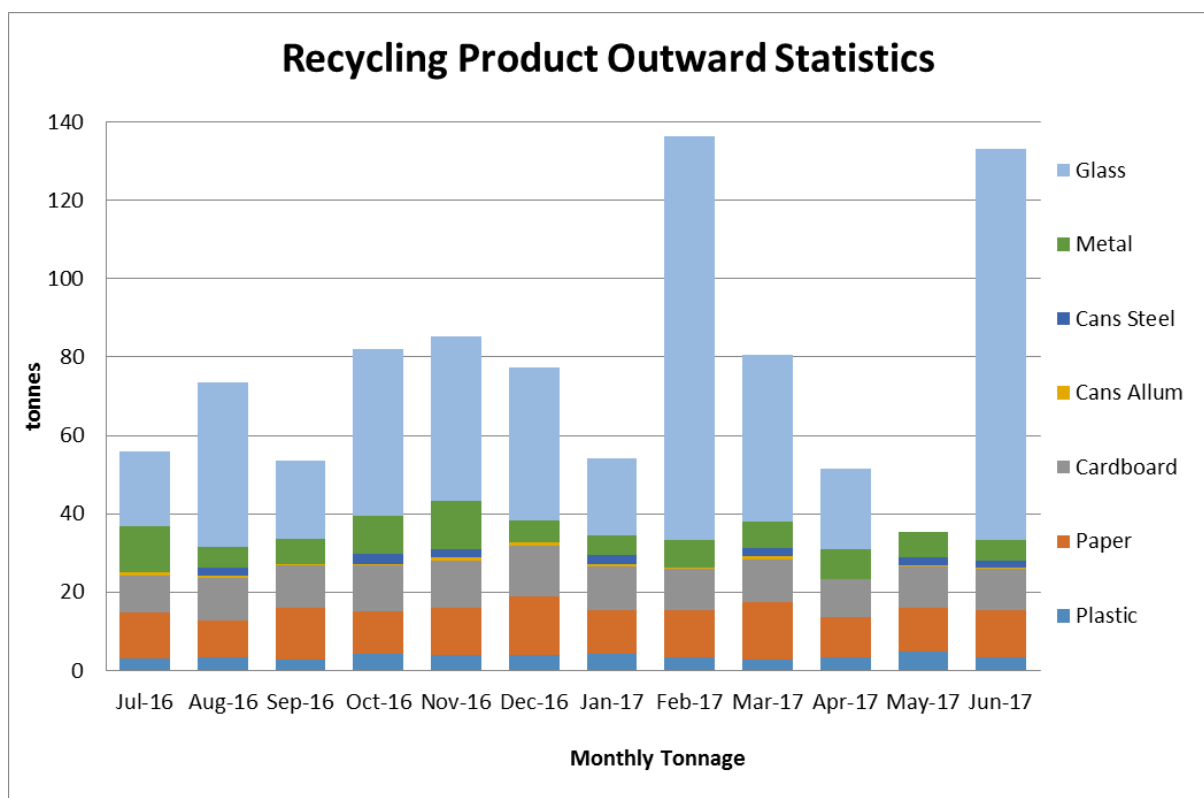
Graph 2: Recycling collection statistics



Graph 3: Greenwaste statistics



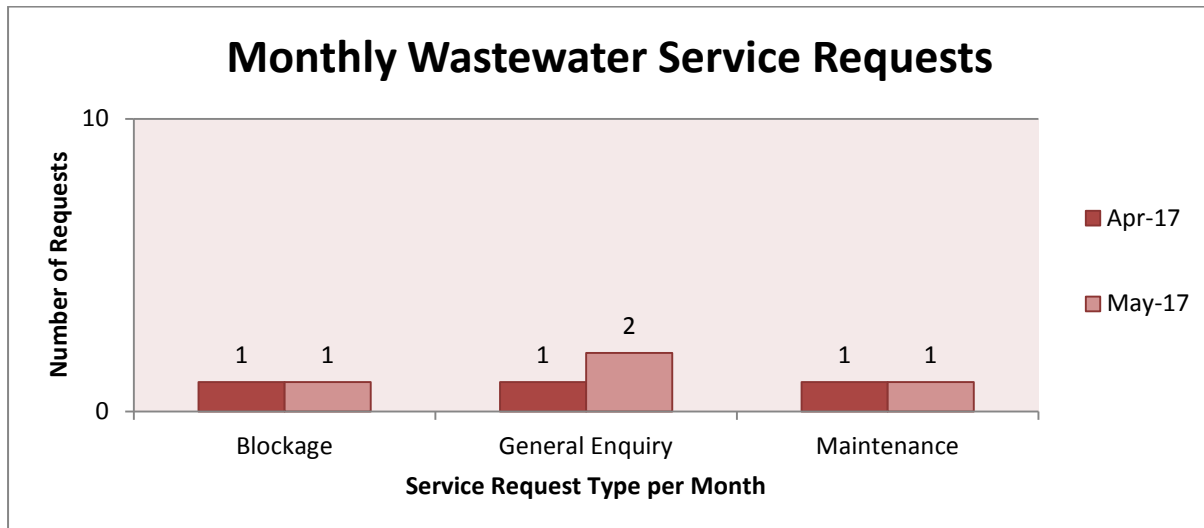
Graph 4: Recycling product outward statistics



Wastewater Service Requests

- 35 Wastewater Service Requests reported over 74.5 km of sewer pipe network infrastructure and 1717 active connections.

Graph 5: Comparison with previous Wastewater Service Request monthly reporting periods



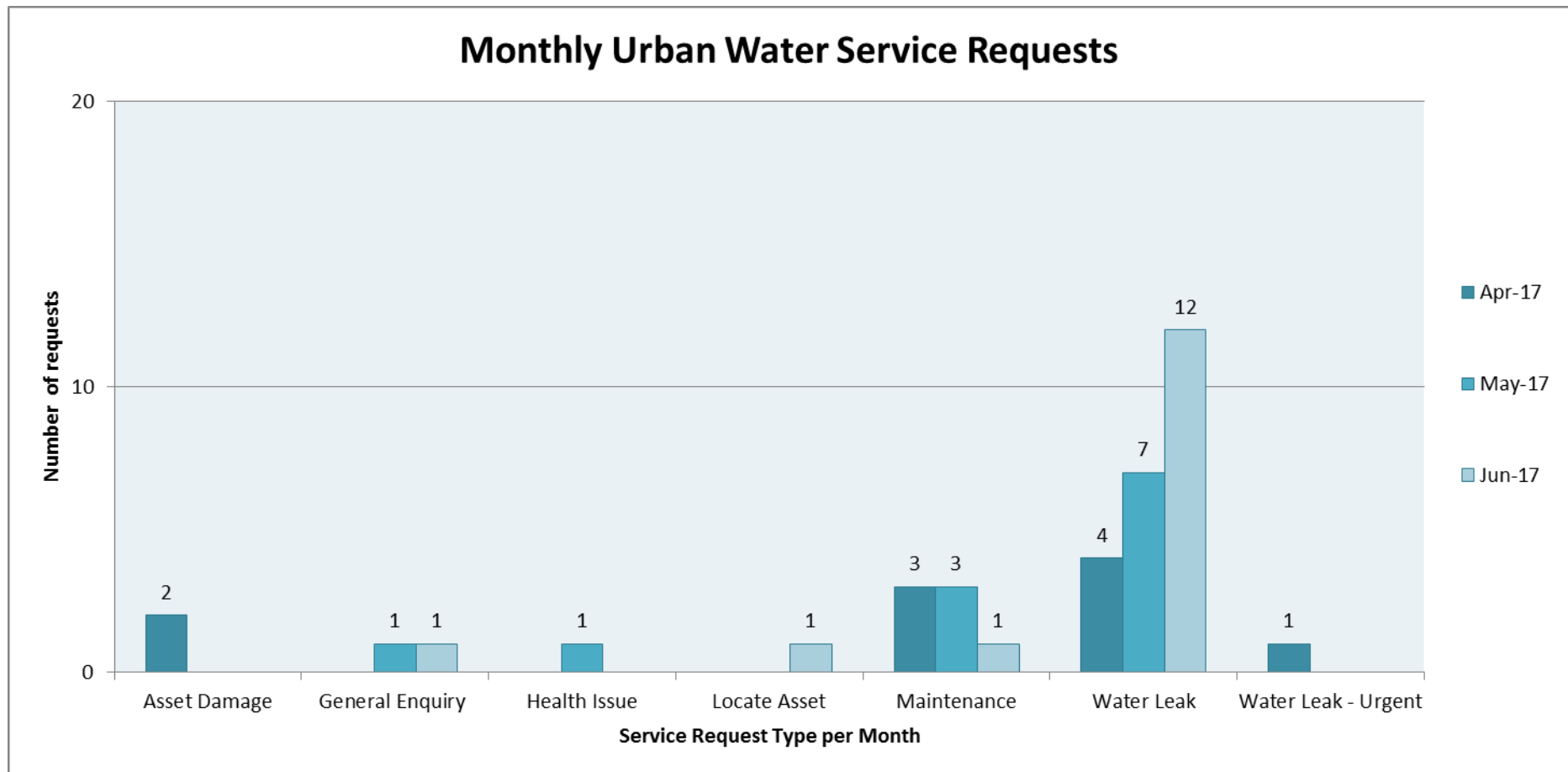
Stormwater Service Requests

- 36 Stormwater Service Requests reported over 20.3 km of stormwater network infrastructure and 1717 connections.
- 37 There were no service request over the months April, May and June 2017.

Urban Water Service Requests

38 Urban Water Service Requests reported over 84.5 km of of pipe network infrastructure and 1905 connections.

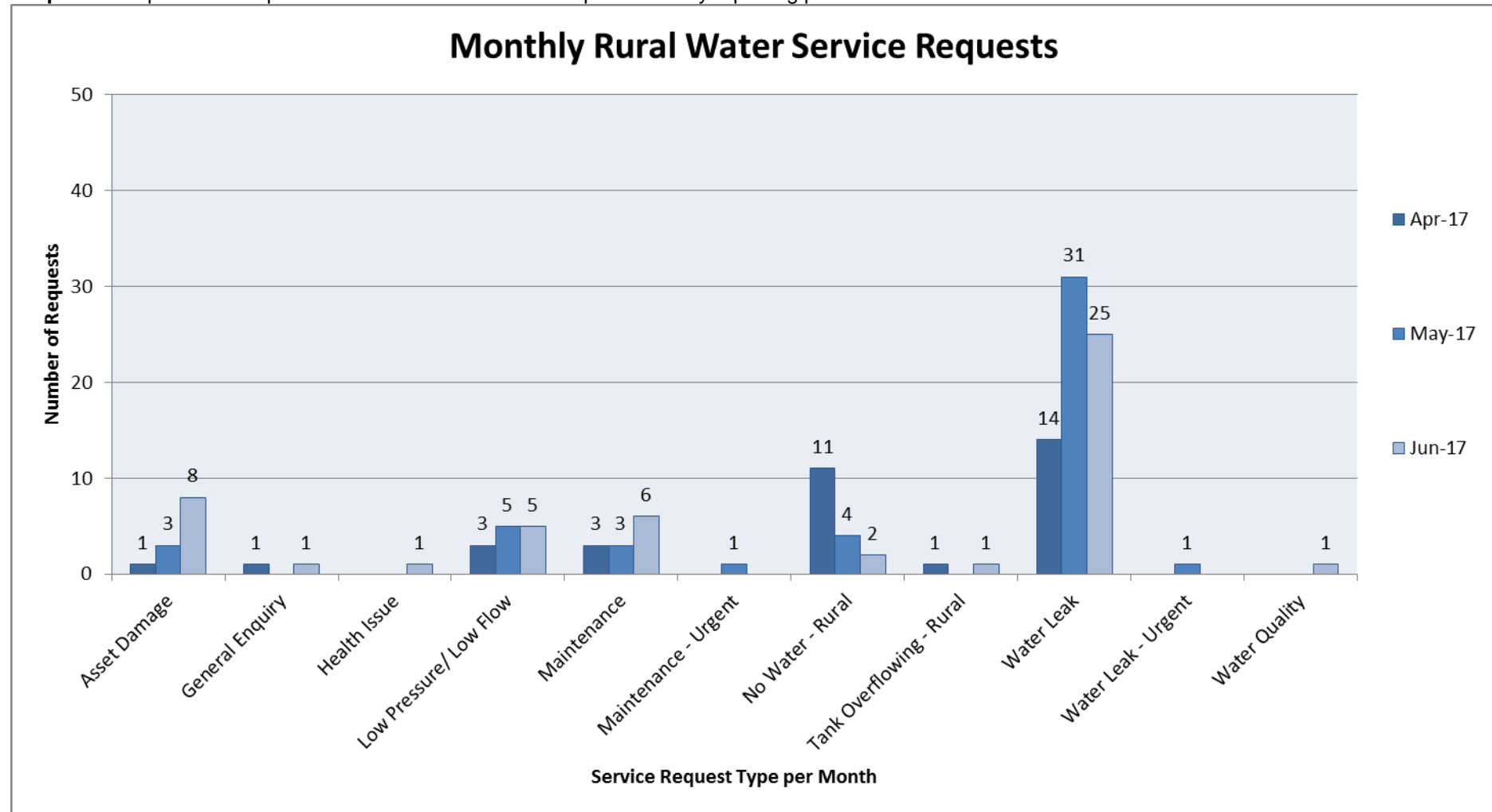
Graph 6: Comparison with previous Urban Water Service Request monthly reporting periods



Rural Water Service Requests

39 Rural Water Service Requests reported over 829.6 km of pipe network infrastructure and 1237 connections.

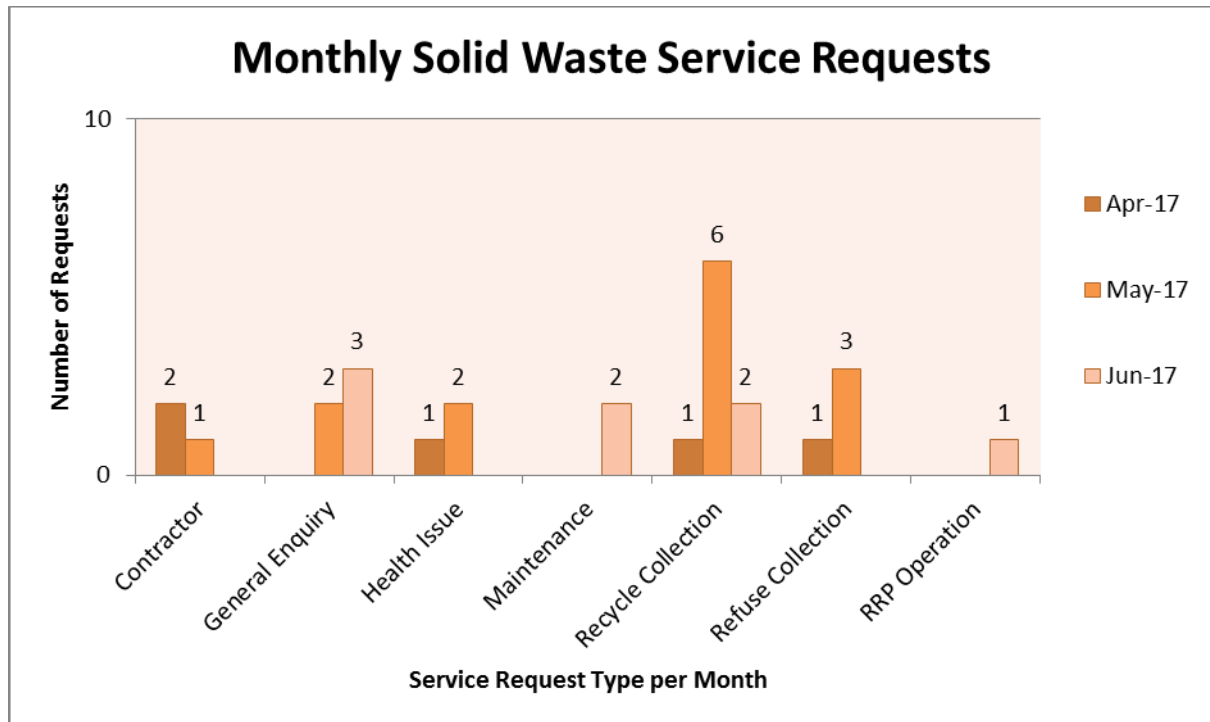
Graph 7: Comparison with previous Rural Water Service Request monthly reporting periods



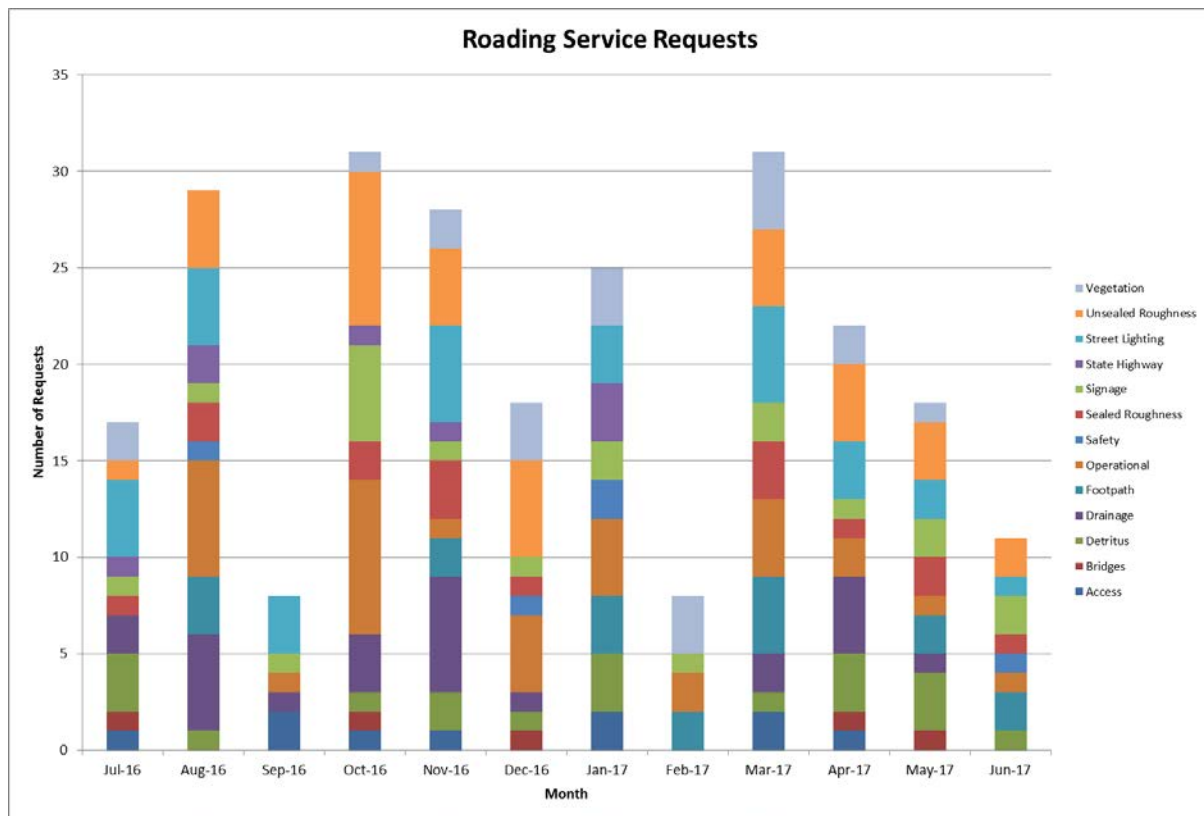
Solid Waste Service Requests

40 Solid Waste Service Requests reported over 7206 households and eight recycling drop-off depots.

Graph 8: Comparison with previous Solid Waste Service Request monthly reporting periods



Roading Service Requests



Performance Measure Reporting

- 1 The following outlines Waimate District Council's Quarterly Performance Report for the twelve months from 1 July 2016 to 30 June 2017.
- 2 Progress will be shown using the following symbols:

| | | | |
|------------|----------------|------------|-------------------------|
| ✓ Achieved | ✗ Not Achieved | → On Track | ↘ Tracking below target |
|------------|----------------|------------|-------------------------|

Water Supply (Urban and Rural)

1. Safety of Drinking Water. Council will provide potable water.

| Measure | Target | 2015/16 Result | 2016/17 Result | Staff Comments | | | | |
|--|--|----------------------------|----------------|----------------|-----------|--------------------|--------------------------|-----------------------|
| The extent of compliance with part four of the drinking-water standards (bacteria compliance criteria) | All Schemes Comply (Lower Waihao, Waikakahi, Waihaorunga and Cannington/ Motukaika (2016 onwards)) | 4/9 complied | 4/9 complied | | | | | |
| Result by Scheme | | | | | | | | |
| Waimate (Timaru Rd) | Waimate (Manchester's Bore) | Otaio/Makikihi (Tavistock) | Hook/Waituna | Lower Waihao | Waikakahi | Waihaorunga (Main) | Waihaorunga (Tavendales) | Cannington/ Motukaika |
| ✓ | ✓ | ✗ | ✗ | ✗ | ✓ | ✓ | ✗ | ✗ |

| Measure | Target | 2015/16 Result | 2016/17 Result | Staff Comments |
|--|--|----------------|----------------|----------------|
| The extent of compliance with part five of the drinking-water standards (Protozoal criteria) | All Schemes Comply (Lower Waihao, Waikakahi, Waihaorunga and Cannington/Motuka (2016 onwards)) | 3/9 complied | 2/9 complied | |

| Result by Scheme | | | | | | | | |
|---------------------|-----------------------------|----------------------------|--------------|--------------|-----------|--------------------|--------------------------|-------------------|
| Waimate (Timaru Rd) | Waimate (Manchester's Bore) | Otaio/Makikihi (Tavistock) | Hook/Waituna | Lower Waihao | Waikakahi | Waihaorunga (Main) | Waihaorunga (Tavendales) | Cannington/Motuka |
| ✓ | ✓ | ✗ | ✗ | ✗ | ✗ | ✗ | ✗ | ✗ |

| Measure | Target | 2015/16 Result | 2016/17 Result | Staff Comments |
|--|---|--|------------------------------------|--|
| The extent of compliance with part five of the drinking-water standards (Protozoal criteria) | Maintain secure source status (Waimate Urban, Otaio/Makikihi) | Waimate Urban: ✗ awaiting approval from assessor at time of reporting. Otaio/Makikihi: ✓ | Waimate Urban: ✓ Otaio/Makikihi: ✗ | |
| The extent of compliance with part five of the drinking-water standards (Protozoal criteria) | Comply with UV Requirements (Hook-Waituna) | ✗ | ✗ | In process of upgrading plant to meet requirements |

2. Customer satisfaction. Council manages the water schemes wisely.

| Measure | Target | 2015/16 Result | 2016/17 Result | Staff Comments |
|--|--|---|---|--|
| The total number of complaints received by the local authority about any of the following: a. Clarity b. Taste c. Odour d. Pressure or flow e. Continuity of supply f. response to any of these issues | Urban <10 justified complaints / 1000 connections Rural <40 justified complaints / 1000 connections | Urban: ✓ 2 justified complaints per 1000 connections Rural: ✗ 79 justified complaints per 1000 connections | Urban: ✓ 7 justified complaints per 1000 connections Rural: ✗ 47 justified complaints per 1000 connections | 14 justified complaints from 1905 connections: 8 for clarity, 1 for taste, 3 for continuity of supply, 2 for response to issues 58 justified complaints from 1237 connections: 1 for clarity, 1 for odour, 16 for pressure or flow, 38 for continuity of supply, 2 for response to issues |
| Percentage of satisfied or very satisfied residents with the overall performance of the water service | 85% | 74% ✗ (2014/15 result) | 92% ✓ | Based on survey result from those residents rated for and receiving the water service |

3. Maintenance for reticulation network. Water is used efficiently and in a sustainable manner.

| Measure | Target | 2015/16 Result | 2016/17 Result | Staff Comments |
|--|--|----------------|----------------|--|
| The percentage of real water loss from the local authority's networked reticulation system | <35% real water loss from the urban reticulation | 50.2% ✗ | 46.2% ✗ | Council has undertaken a large scale urban leak detection programme to reduce water loss to more acceptable levels |

4. Council will minimise disruptions to the supply.

| Measure | Target | 2015/16 Result | 2016/17 Result | Staff Comments |
|---|---|----------------|----------------|----------------|
| Median attendance and resolution times for urgent and non-urgent callouts for water supply faults or unplanned interruptions to the network | Attendance to urgent callout: <1 hr | 1hr 18min ✕ | 17min ✓ | |
| | Resolution for urgent callout: <24 hr | 3hr 30min ✓ | 1hr 1min ✓ | |
| | Attendance to non-urgent callout: <24 hr | 2hr 41min ✓ | 1hr 30min ✓ | |
| | Resolution for non-urgent callout: <72 hr | 5hr 2min ✓ | 3hr 39min ✓ | |
| The number of unprogrammed interruptions to service per year | Urban: <5 | Urban: 2 ✓ | Urban: 0✓ | |
| | Rural: <50 | Rural: 0 ✓ | Rural: 0✓ | |

5. Council provides a restricted supply of water to customers from its rural water schemes.

| Measure | Target | 2015/16 Result | 2016/17 Result | Staff Comments |
|--|---------------|------------------|---------------------------|----------------|
| Number of complaints per year on restricted rate of flow to tanks on rural water schemes sufficient to deliver not less than the contracted water litreage per day | <6 complaints | 102 complaints ✕ | 53 justified complaints ✕ | |

Waste

1. Convenient and accessible waste management services are provided to the community.

| Measure | Target | 2015/16 Result | 2016/17 Result | Staff Comments |
|--|------------------------------|----------------|----------------|----------------|
| Council provides access to kerbside refuse collection service for a minimum of 67% of the District's properties | > 67% of District properties | 72.2% ✓ | 70.9 ✓ | |
| Council provides access to kerbside recycling collection service for a minimum of 45% of the District's properties | >45% of District properties | 52.6% ✓ | 47.7% ✓ | |
| Council provides a minimum of six rural drop-off points | At least six drop-off points | 8 ✓ | 8 ✓ | |

2. Council manages the waste management services wisely.

| Measure | Target | 2015/16 Result | 2016/17 Result | Staff Comments |
|---|-------------------------|--|----------------|---|
| Percentage of satisfied or very satisfied residents with the waste management services | 80% | 70% ✓ (2014/15 result - target 80%) | 70% ✗ | |
| Provide waste minimisation programmes for households and schools to encourage the reduction in quantity of waste sent to landfill | Two programmes annually | ✓ | ✓ | Council provided information pamphlets on request, to non-compliers and new bin allocations. Community education programmes provided by MSL, including 6 educational programmes. WDC has also supported "Love Food Hate Waste" campaign |

| Measure | Target | 2015/16 Result | 2016/17 Result | Staff Comments |
|--|--------|---------------------------------|----------------|--|
| Reduce percentage residual to landfill | 49% | 53.6%* (2015/16 target: 51%) | 53.3% * | Economic viability of recycling some materials has meant a reduction in recyclable product, and increase of refuse to landfill |

Stormwater

1. System adequacy.

| Measure | Target | 2015/16 Result | 2016/17 Result | Staff Comments |
|--|-------------------------|----------------|----------------|----------------|
| The number of flooding events that occur in a territorial authority district. For each flooding event, the number of habitable floors affected | ≤ 1 per 1000 properties | 0 ✓ | 0 ✓ | |

2. Discharge compliance.

| Measure | Target | 2015/16 Result | 2016/17 Result | Staff Comments |
|--|--|----------------|----------------|----------------|
| Compliance with the territorial authority's resource consents for discharge from its stormwater system, measured by the number of: a. Abatement notices b. Infringement notices c. Enforcement orders d. Convictions Received by the territorial authority in relation to those resource consents | Abatement notice: 0 Infringement notices: 0 Enforcement notices: 0 Successful prosecutions: 0 Total for all enforcement actions: 0 | 0 ✓ | 0 ✓ | |

3. Response times.

| Measure | Target | 2015/16 Result | 2016/17 Result | Staff Comments |
|--|----------------------------|----------------|----------------|----------------|
| The median response time to attend a flooding event, measured from the time that the territorial authority receives notification to the time that service personnel reach the site | Response time ≤180 minutes | 20mins ✓ | 42mins ✓ | |

4. Customer satisfaction

| Measure | Target | 2015/16 Result | 2016/17 Result | Staff Comments |
|---|--|----------------|----------------|----------------|
| The number of complaints received by the territorial authority about the performance of its stormwater system | Number of complaints ≤ 2 per 1000 properties | 0 ✓ | 0 ✓ | |

5. A reliable stormwater collection system is provided for Waimate town.

| Measure | Target | 2015/16 Result | 2016/17 Result | Staff Comments |
|---|----------------|----------------|----------------|----------------|
| Continuous access to the service is provided with no blockages to the pipework measured by complaints | Nil complaints | 0 ✓ | 0 ✓ | |

6. Council manages stormwater scheme wisely

| Measure | Target | 2014/15 Result | 2016/17 Result | Staff Comments |
|--|------------------------|----------------|----------------|----------------|
| Percentage of satisfied or very satisfied residents with the overall performance of the stormwater service | 70% of urban residents | 75% | 72% ✓ | |

Sewerage and Sewer

1. System and adequacy.

| Measure | Target | 2015/16 Result | 2016/17 Result | Staff Comments |
|---|--|----------------------------|----------------|----------------|
| The number of dry weather sewerage overflows from the territorial authority's sewerage system | Number of dry weather sewerage overflows ≤ 2 per 1000 connections | 0.6 per 1000 connections ✓ | 0 ✓ | |

2. Discharge compliance.

| Measure | Target | 2015/16 Result | 2016/17 Result | Staff Comments |
|--|---|----------------|----------------|----------------|
| Compliance with the territorial authority's resource consents for discharge from its sewerage system measured by the number of: a. Abatement notices b. Infringement notices c. Enforcement notices d. Convictions | Abatement notices: 0 Infringement notices: 0 Enforcement notices: 0 Successful prosecutions: 0 | 0 ✓ | 0 ✓ | |

3. Fault response times.

| Measure | Target | 2015/16 Result | 2016/17 Result | Staff Comments |
|---|---|-----------------------------------|--------------------------------|----------------|
| Median attendance and resolution times to sewerage overflows resulting from blockages or other faults | a. Time to get to site: ≤ 60 minutes. b. Time to resolve the problem: ≤ 12 hours | a. 27 mins ✓ b. 2hrs 51 mins ✓ | a. 17mins ✓ b. 1hr 42mins ✓ | |

4. Customer satisfaction.

| Measure | Target | 2015/16 Result | 2016/17 Result | Staff Comments |
|---|--|-----------------------------|-------------------------------|---|
| The total number of complaints received about any of the following: a. Sewage odour b. Sewerage system faults c. Sewerage system blockages d. The territorial authority's response to issues with its sewerage system | Number of complaints ≤5 per 1000 connections | 4 per 1000 connections ✓ | 2.3 per 1000 connections ✓ | 4 justified complaints over 1717 connections: 2 for system blockages, 2 for response to the issue |

5. Council manages sewerage schemes wisely.

| Measure | Target | 2014/15 Result | 2016/17 Result | Staff Comments |
|--|--------|----------------|----------------|--|
| Percentage of satisfied or very satisfied residents with the overall performance of the sewerage service | 80% | 53% ✗ | 95% ✓ | Based on survey result from those residents rated for and receiving the sewerage service |

6. Sewerage connections are available on request within the rateable area of the sewerage network.

| Measure | Target | 2015/16 Result | 2016/17 Result | Staff Comments |
|--|-----------------|----------------|----------------|----------------|
| Sewerage connections for 100% of applicants within the rateable area of the sewerage network | 100% connection | 100% ✓ | 100% ✓ | |

7. Council will manage community infrastructure in a strategic manner.

| Measure | Target | 2015/16 Result | 2016/17 Result | Staff Comments |
|--|---------|----------------|----------------|---|
| Improve the sustainability of the Waimate sewerage scheme by conducting a pipe investigation programme | 2016/17 | ✓ | ✓ | Sustainability of the Waimate sewerage scheme continued by conducting pipe investigation through ongoing CCTV studies |

Roading

1. Respond to customer complaints and requests in a timely manner.

| Measure | Target | 2015/16 Result | 2016/17 Result | Staff Comments |
|---|--------|----------------|----------------|--|
| Reported maintenance related faults that are likely to affect driver behaviour will be responded to within two working days | 100% | 100%✓ | 100%✓ | 5 complaints responded to within 2 days |
| All customer complaints and service requests are responded to within five working days | 100% | 100%✓ | 100%✓ | 246 complaints and service requests responded to within 5 working days |

2. Provide a safe transport environment.

| Measure | Target | 2015/16 Result | 2016/17 Result | Staff Comments |
|---|--|-----------------------------|----------------|---|
| The change from the previous financial year in the number of facilities and serious injury crashes on the local road network, expressed as a number | Reduction in the number of serious injuries and fatalities | ✓ (Reduced from 10 to 1) | × | Increased from 1 serious injury and fatality crashes to 5 |

3. Provide quality roads and footpaths.

| Measure | Target | 2015/15 Result | 2016/17 Result | Staff Comments |
|--|------------------------------|----------------------------------|----------------------------------|----------------|
| Percentage of customers satisfied with roads and footpaths | Roads: 75% Footpaths: 60% | Roads: 58% ✗ Footpaths: 61% ✓ | Roads: 67% ✗ Footpaths: 61% ✓ | |
| The average quality of ride on a sealed local road network, measured by smooth travel exposure | Smooth travel exposure: 94% | 96% ✓ | 96% ✓ | |

4. Provide well maintained footpaths and cycleways.

| Measure | Target | 2015/16 Result | 2016/17 Result | Staff Comments |
|---|---|-----------------------|----------------|----------------|
| Compliance with the footpath prioritisation model | No more than 7km non-compliant | 4.7km non-compliant ✓ | ✓ | |
| The percentage of footpaths within Waimate District that fall within the level of service or service standard for the condition of footpaths that is set out in the Roading Asset Management Plan | 92% of footpaths with a condition rating of 1-3 | 98% ✓ | 96% ✓ | |

5. Adequate resurfacing of the seal road network is completed.

| Measure | Target | 2014/15 Result | 2016/17 Result | Staff Comments |
|---|----------------------------------|----------------|----------------|----------------|
| Percentage of sealed network resurfaced | ≥ 4.5% of the network resurfaced | 5.6% ✓ | 6.1% ✓ | |

Camping

- 1 Provide quality camping facilities.

| Measure | Target | 2015/16 Result | 2016/17 Result | Staff Comments |
|--|----------------|----------------|----------------|----------------|
| Less than five complaints about camping facilities not well maintained or tidy | < 5 complaints | 1 ✓ | 5 ✗ | |

- 2 Camping facilities are provided that meet user needs.

| Measure | Target | 2014/15 Result | 2016/17 Result | Staff Comments |
|---|--------|----------------|----------------|----------------|
| 80% of customers satisfied/very satisfied with camping facilities | 80% | 95% ✓ | 86% ✓ | |

Cemeteries

- 3 Provide quality cemetery facilities.

| Measure | Target | 2015/16 Result | 2016/17 Result | Staff Comments |
|---|----------------|---------------------------|----------------|----------------------------------|
| 80% of the community satisfied/very satisfied with Council's cemeteries facilities and services | 80% | 74% ✗ (2014/15 result) | 74% ✗ | |
| Less than five complaints per year about cemetery facilities | < 5 complaints | 2 ✓ | 0 ✓ | No complaints have been received |

Parks and Public Spaces

- 1 Provide quality facilities.

| Measure | Target | 2014/15 Result | 2016/17 Result | Staff Comments |
|--|--------|----------------|----------------|----------------|
| 80% of the customers satisfied/very satisfied with parks and public spaces | 80% | 97% ✓ | 97% ✓ | |

2 Safe playgrounds are provided.

| Measure | Target | 2015/16 Result | 2016/17 Result | Staff Comments |
|---|---------------------|----------------|----------------|---|
| All playgrounds are assessed against appropriate New Zealand Safety Standards | Assessed biennially | Not measured | Not measured | Not being assessed until after playground equipment is installed at Victoria Park |

Swimming

1 Safe swimming facilities are provided to public.

| Measure | Target | 2015/16 Result | 2016/17 Result | Staff Comments |
|---|--------------------------------|--|----------------|--|
| All safety incidents relating to the swimming pool are reported and responded to within two hours | 100% response within two hours | 3 safety incidents responded to within 2 hours ✓ | ✓ | 3 safety incidents responded to within 2 hours |
| All serious incidents responded to immediately | 100% immediate response | 1 serious incident responded to immediately ✓ | ✓ | There were no serious incidents during this period |

2 Provide quality pool facilities.

| Measure | Target | 2014/15 Result | 2016/17 Result | Staff Comments |
|---|--------|----------------|----------------|----------------|
| 85% of the customers satisfied/very satisfied with swimming pool facilities | 85% | 91% ✓ | 90% ✓ | |

Item 7

Consideration of Major (Urgent Business) or Minor Items not on the Agenda

Prepared by: Stuart Duncan
 Chief Executive

The District Infrastructure Committee is to consider any major (urgent business) or minor items identified earlier in the meeting.