

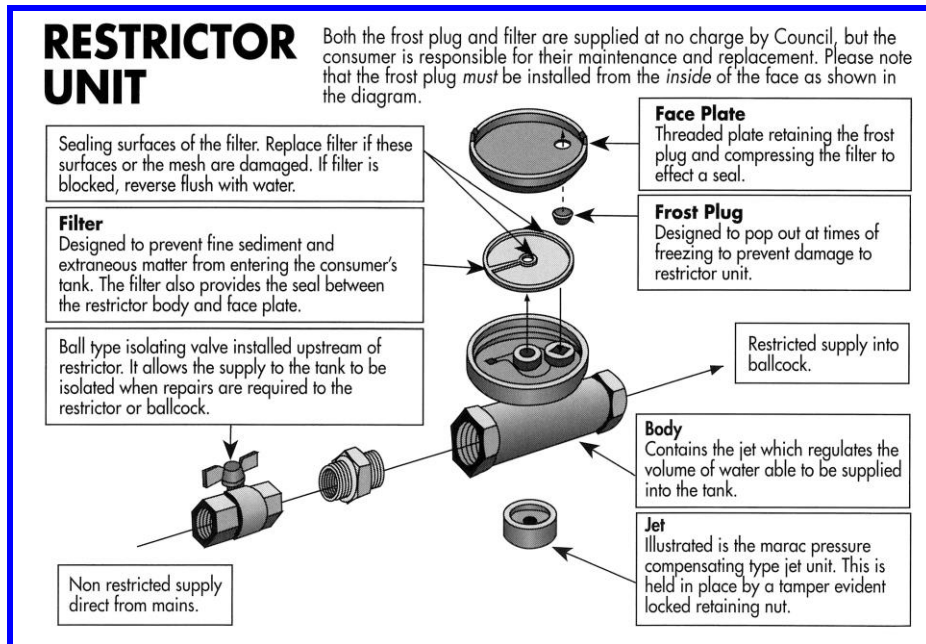
Information

Committees Each rural water scheme has its own elected Rural Water Scheme (RWS) Committee which represents scheme participants. The RWS Committees have the following functions:

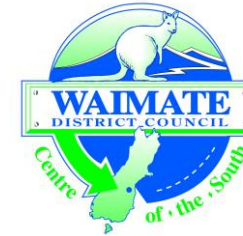
- To review and recommend annual budgets and charges to Council
- To review scheme maintenance and major capital works projects
- To represent consumers concerns
- To review scheme expenditure
- To act as a link between Council and scheme consumers
- To assist Council by providing information for Bylaw enforcement

Enquiries / Fault-reporting To make any enquiries or to report faults on Rural Water Schemes please call Waimate District Council on (03)689 0000.

For after hours faults, please phone the duty service technician directly at 0274 384 520. For Cannington-Motukaika or Waihaorunga Schemes you should always contact a committee member first to report faults.



Waimate District Council



Information for the users of the following
Rural Water Supplies

Cannington-Motukaika
Hook-Waituna
Otaio-Makikihi
Lower Waihao
Waihaorunga
Waikakahi

These water schemes use the Constant Flow/Restrictor system, where each consumer is supplied with a maximum predetermined quantity of water each day delivered to a tank on their property. To do this, water is trickled into the consumer's tanks over a 24 hour period through a sealed pre-set restrictor unit.

Water allocation is measured and charged in litres per day.

Storage Water is supplied to a tank, usually sited on a high point, and gravity-fed to tanks or troughs through the consumer's own pipe system (should a consumer require a pressurised system it is their own responsibility to set up and maintain it).

The consumer shall provide the tank to receive the water and maintain it in a clean and watertight condition. The tank shall not receive water from any other source and shall have an overflow outlet sited 25mm below the inlet ballcock to prevent backflow. As unexpected interruptions are possible to any water supply, all consumers are required to ensure that their tanks have sufficient storage capacity to ensure **four** days' supply.

Consumers are encouraged to install **water level indicators** in their tanks, to enable easy assessment of the quantity of water in the tank.

Pipe Lines and Fittings Consumers are responsible for the leak-free maintenance of all pipes (excluding scheme lines) and fittings for distribution of water within their property. Failing to repair any leaking tank, pipe, tap or fitting even after being advised to do so by the Water Scheme Committee or Council Staff is an offence. Council's Water Supply Staff can assist with advice and hire of equipment for repair to tanks etc.

Property owners are requested not to plant trees within 3 metres of water scheme pipelines, and consult the Council staff before any digging or earth-moving operations if unsure of the location of the pipeline. Anyone causing any damage due to unauthorised interference (accidental or not) to any part of the supply pipes and fittings is liable to pay the whole cost of repair or restoration including wages for time spent in locating any defect or damage caused by such unauthorised interference.

Restrictor Units (shown overleaf) Consumers are responsible to maintain their restrictor unit trouble-free, by (a) **cleaning the filter**, especially after heavy rainfall; and (b) avoiding frost damage. New frost plugs and filters are supplied free from the District Council.

Tampering with the System Inside the restrictor unit is a jet that controls the volume of water able to be supplied into the consumer's storage tank. Once the flow rate is set, the jet is sealed off to prevent unauthorised access. **New owners should ensure that this seal is not tampered with; please contact the Council Staff for assistance.**

Tampering with the restrictor or scheme lines to illegally obtain more water is an offence and may result in prosecution under the terms of the Local Government Act 1974. The Waimate District Council is empowered by legislation to undertake spot checks of user's restrictor units; any major discrepancies detected in the allowed rate of flow will result in a minimum charge of \$2000 to correct the flow and restore the balance of the network.

Responsibilities The Council is responsible for maintaining the supply system up to and including the ballcock in the consumers' tank, provided that:

- The ballcock is not located inside a dwelling, in which case it is the consumer's responsibility, and
- On any new installation the ballcock is not to be located higher than 6m above the ground. In this case the Council is not obliged to maintain the ballcock but can assist by special arrangement.

While the Council will endeavour to provide a full water supply service, it does not guarantee continuous water supply or a fault free supply. Council also reserves the right to suspend or restrict any supply where it is considered reasonable or necessary to do so.

Application for Supply Application for a new connection or for increase in supply shall be made on a Water Scheme Application Form available from the District Council. The approval of applications will be subject to feasibility as assessed by the Council's Water Engineer. Applications for a temporary supply, eg winter supply, may be considered subject to feasibility.

Charges The following charges apply to all users. The actual amount for each charge varies between each scheme.

- Application Fee: \$110 payable on application to recover processing time.
- Capital Infrastructure Charge:* This is a one off fee recommended by the Committee and set by Council, payable before the connection is established. The charge covers the applicant's share of the cost of the already established main reticulation system.
- Connection Fee:* This is charged after the water is physically connected and covers the cost of connecting the consumer's tank to the scheme's main pipe. Cost is recovered on a strict time and materials basis.
- Water Rate:* This covers the day to day operation, maintenance and power cost of the scheme; charged along with the Council Rates, and depends on the volume of water allocated (measured in litres/day).

Wastage Water is an increasingly precious commodity and all consumers are requested to guard against any wastage. Prompt reporting of suspected water leaks in scheme pipes will be appreciated. Ring 03 689 0000