

South Canterbury
TOGETHER
REDUCING
WASTE ∞

Waimate's new kerbside rubbish & recycling service



Waimate
District Council

South Canterbury
**TOGETHER
REDUCING
WASTE**

Vision

“A sustainable community that is able to reuse, recycle and recover discarded resources and minimise residual waste to landfill, while ensuring protection of public health and the environment.”

Let's get recycling

South Canterbury is on a waste minimisation journey, working together for a greener tomorrow. Our new and improved kerbside rubbish and recycling service will make it easier for you to recycle more and send less to landfill.

Keep using your current bins until your new service starts on 5 July.



Getting started

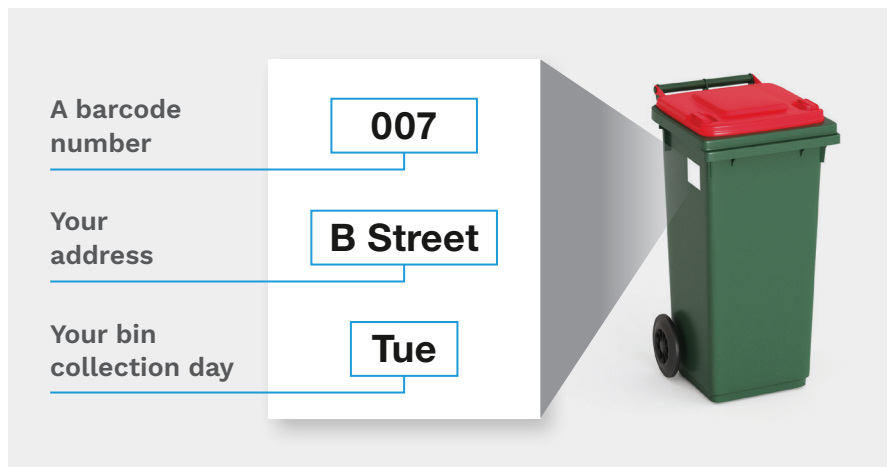
Your new standard set of rubbish and recycling bins include:



From **5 July 2021** new recycling and rubbish services will be introduced to help your household recycle more. The new bins and crate will allow for glass, mixed recycling and organics to be collected as separate streams for recycling.

Our kerbside collection service operates fortnightly for mixed recyclables and rubbish, and weekly for glass and organics.

Check the sticker on the side of your new bin, it should have:



Please double-check your collection day prior to the commencement of the new service.

If you are missing your new crate and bins:

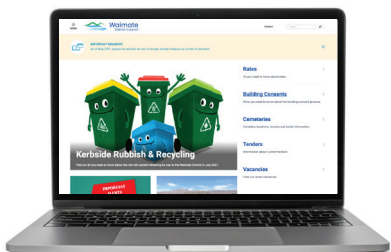
Step 1: Please check with your neighbours as they may have accidentally removed your crate or bins from the kerbside

Step 2: Contact Waimate District Council who will be happy to assist. You can contact the team via:

- waimatedc.govt.nz
- 'Waimate Bins' App
- by phone on 03 689 0000
- by email **council@waimatedc.govt.nz**

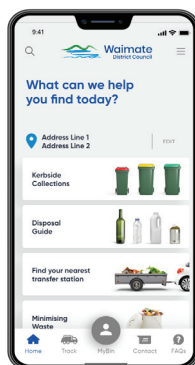
Your bins are collected on different weeks

For your collection calendar you can:



Visit

waimatedc.govt.nz
to download a
collection calendar



Download

the Waimate Bins App
which can give you your
weekly reminders on which
bins to put out



Place your bins at the kerbside before 7am

Your red rubbish bin, green organics bin and blue glass crate will be collected one week, the following week your yellow recycling bin, green organics bin and blue glass crate will be collected (refer to below).

Recycling and Rubbish Week:



Recycling Week:





Glass recycling

Glass bottles and jars need to go in the blue crate, not your yellow recycling bin. Please place all other recycling (plastics, tins, cans, paper and cardboard) in the yellow recycling bin.

Yes

Glass bottles

Rinsed with lids and caps off
Place lids and caps in red rubbish bin



Glass jars

Rinsed with lids and caps off
Place lids and caps in red rubbish bin



Your glass will not be picked up if it's mixed with other recycling.

No

Window or mirror glass

If broken wrap securely in paper or plastic packaging and place in red rubbish bin.
Complete and intact windows can be taken to the Waimate Resource Recovery Park



Broken glass

Wrap broken items securely in paper or plastic packaging to protect our rubbish collectors and place in red rubbish bin. Place lids and caps in red rubbish bin



Light bulbs

Wrap broken items securely in paper or plastic packaging to protect our rubbish collectors and place in red rubbish bin



Broken tableware

Wrap broken items securely in paper or plastic packaging to protect our rubbish collectors and place in red rubbish bin





Other glass items

Other re-use or recycling options

Television or computer screens

Take to the e-waste recycling at Waimate Resource Recovery Park



Liquids

Empty and rinse bottles first, and place in blue recycling crate



Food

Empty and rinse jars of all food items, place in blue recycling crate



Drinking glasses (unbroken)

Reuse shop



Pyrex or other glass cookware (unbroken)

Reuse shop





Mixed recycling

You can use the yellow recycling bin for mixed recycling (except glass). Rinse all plastic, tins and aluminum containers before placing in recycling bin. Please empty any liquids, scrape off grease and any leftover food – **this is to avoid contamination of the recyclable items.**

Caps and lids need to be taken off and put in the red rubbish bin. Please don't put your recycling in bin liners or plastic bags. Dirty items or bottles containing liquids will be treated as waste and sent to landfill.

Yes

Paper

If wet, place newspapers in green organics bin



Cardboard

Boxes, egg trays
Must be flattened and dry



Plastic containers

With numbers 1, 2 and 5 in the triangle



Tins and cans

Including empty aerosol cans



Aluminium trays and foil

Try the scrunch test: if you scrunch the foil in your hand and it stays scrunched up, it is aluminium





No

Glass

Empty and rinse bottles and place in blue glass crate



Batteries

Take to Waimate Resource Recovery Park for recycling



Caps and lids

Place in red rubbish bin



Drink cartons

Place in red rubbish bin



Polystyrene

Take clean polystyrene and styrofoam to the Waimate Resource Recovery Park for recycling. Place dirty polystyrene and styrofoam in red rubbish bin



Soft plastics, wrappers and bags

Place in red rubbish bin



Disposable nappies and sanitary items

Place in red rubbish bin





No

Electrical items

Take items to the Waimate Resource Recovery Park for recycling



Clothes, toys, shoes

Take items in good condition to reuse shop



Pots and pans

Take items in good condition to reuse shop



Medical waste

Discuss options with your local pharmacy





Organics

You can put your food scraps and green waste straight into the bin. Keep bin closed to keep animals out.

If you compost at home, keep it up! Composting is a great way to process green waste and compostable items that cannot be accepted in your organics bin. **Items placed down a sink disposal unit go to wastewater, so it's best to use your green organics bin where possible.**

Yes

Food waste

Coffee grounds, eggshells, fish, fruit and vegetable scraps, cheese, meat (raw or cooked) and tea bags (no staples)



Garden waste

Branches, flowers, leaves, weeds, lawn clippings (unsprayed) and untreated wood



Cardboard and paper

Cardboard pizza boxes and fish and chip paper. Put any plastics pieces in the red rubbish bin



Paper towels and newspaper

Paper hand towels and wet newspapers



Animal droppings, fur and hair

Animal droppings (wrapped in paper), animal fur and hair





No

Plastic bags

Plastic bags, wrap, strapping or plant pots
Place in red rubbish bin



Fast food containers

Fast food wrappers, bags and boxes with a plastic or wax coating. Place in red rubbish bin



Ash

Once cooled wrap in paper or plastic packaging and place in red rubbish bin



Treated wood

Place in red rubbish bin



Sprayed lawn clippings

Place in red rubbish bin



Bricks, concrete and metal

Take metal, bricks and concrete to the Waimate Resource Recovery Park for recycling. Take bricks and concrete to the Waimate Resource Recovery Park.



Green waste

Flax, palm, cabbage tree and rhubarb leaves
Place in red rubbish bin



Gravel, dirt and soil

Take to Waimate Hardfill site





Rubbish

The red rubbish bin has all contents sent to landfill and should be the last resort for any household material.

Yes

General household waste

Crockery, old clothes, crayons, takeaway cups, toothpaste tubes, cold extinguished cigarette butts and disposable cutlery



Lids and caps

Lids from bottles and containers



Disposal nappies and sanitary items



Food wrappers

Fast food wrappers, bags, boxes with plastic or wax coating



Polystyrene and styrofoam

Take clean polystyrene and styrofoam to the Waimate Resource Recovery Park for recycling. Place dirty polystyrene and styrofoam in red rubbish bin



Soft plastic, wrappers and bags





Yes

Timaru District Council approved biodegradable bags



Brightly coloured shredded paper



Plastic strapping, ties and tubing



Biodegradable products

Biodegradable bags, products and foil trays



Green waste

Flax, palm, cabbage tree and rhubarb leaves



Broken glass

Wrap in paper or plastic packaging and place in bin



Ash

Once cooled wrap in paper or plastic packaging, and place in red rubbish bin





No

Batteries

Lithium alkaline batteries

Take to Waimate Resource Recovery Park for recycling



Medical waste

Discuss options with your local pharmacy



Hazardous waste

Take to Redruth Resource Recovery Park



Paint

Take to Redruth Resource Recovery Park



Reusable items

Reuse shop



E-waste

Take to Waimate Resource Recovery Park for recycling



Used oil

Take to Waimate Resource Recovery Park



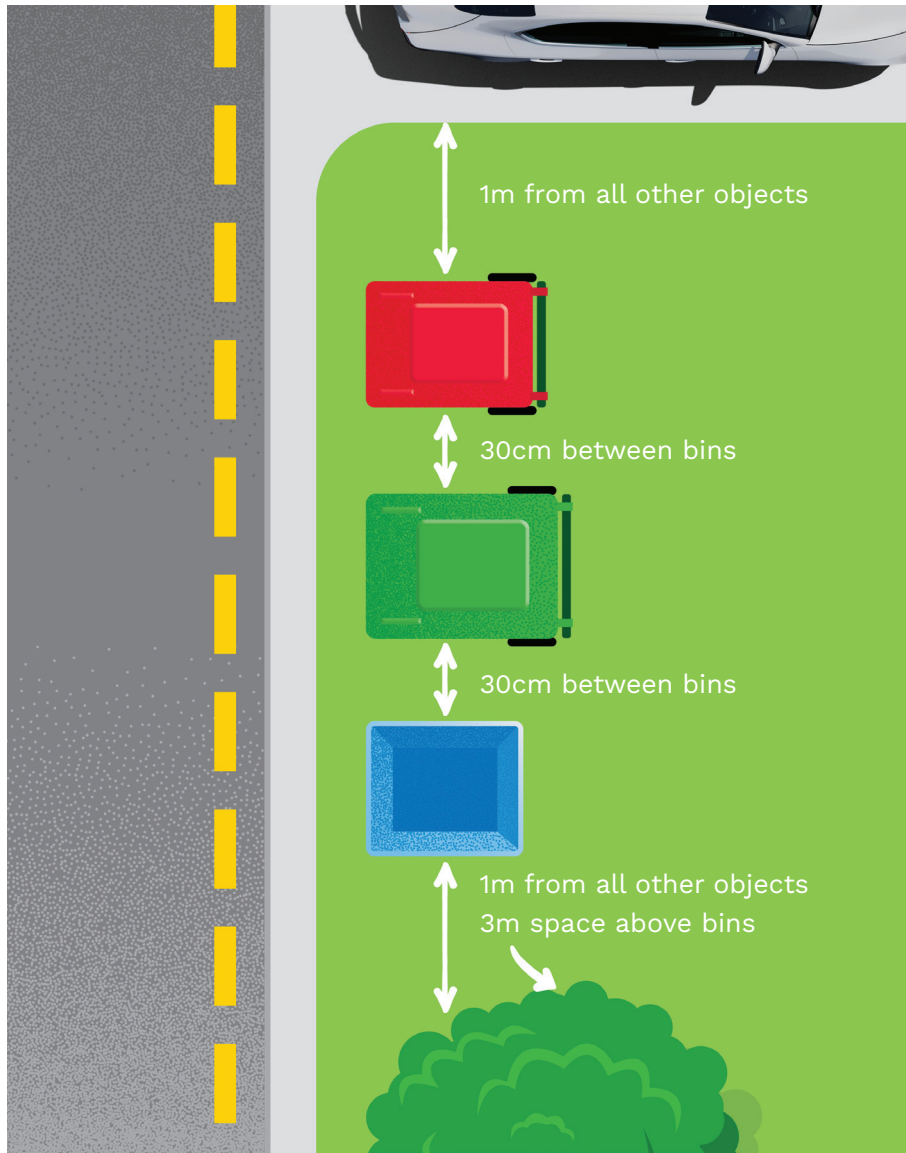
Presenting your bins for collection

You will not have to put all four bins out at once.

Make sure the bins are out on the kerbside before 7am on your collection day. Please keep lids closed and do not overfill (this can cause wind-blown litter issues).



- Bins should be placed as close as possible to the kerb and should not block any driveway entrances
- It's important your wheelie bins face the street, so the lids open the right way when the contents are tipped into the truck
- Space should be left around the wheelie bin to allow the truck to lift it safely without knocking over the other bins or hitting fences and poles
- Don't place your rubbish or recycling out in bags, boxes or other containers
- Bin lids must be closed
- Our trucks will only pick up Waimate District Council bins
- Bring all bins inside the property on the day they're emptied



Our smart trucks have cameras. The cameras will allow us to check the correct bins are placed out on time and presented properly for collection. Drivers can also use the cameras to view the contents of the bins as they're emptied, which will help to avoid contaminated recycling. This will improve the compliance of the new rubbish and recycling service and the health and safety of our drivers.



Multiple unit dwellings (MUD) shared driveways and cul-de-sacs

If you can't fit the bins directly outside your property, please work with your neighbours to find a safe and appropriate location to place your bins. This may mean some residents have neighbours' bins outside their property on collection day.

Wheeling bins down a long or steep driveway

You could consider using wheelie bin tow bar hitches to move bins to the kerbside for collection.



Please consider others when placing bins out for collection, especially in areas near schools and early childhood education centres. Be mindful of other footpath users such as wheelchair users or those with prams.

Need assistance with the bins?

Assisted collections are available to residents who due to age or a medical condition cannot physically deliver their rubbish and recycling to the kerbside for collection. They must also be living alone or not have an able bodied person available to complete this task for them. Eligible residents will need to complete an application form and attach supporting medical evidence. Please contact us by phone on 03 689 0000, or visit waimatedc.govt.nz or email council@waimatedc.govt.nz to request an application form.

Contaminated recycling

If your recycling contains a high amount of non-recyclable items, then it may get left behind. Information on what was incorrect will be provided and we will work with residents to make sure they understand what can/cannot be recycled. If there is continued and deliberate contamination after further education, then we may suspend the rubbish and recycling service to that property.

A bin inspector will also carry out random checks on the bins, leaving a green, orange or red tag attached to the bin to let you know how you're going and to help you become a recycling champion.



A green tag means everything in your bin was recyclable. Well Done!



An orange tag means there were some non-recyclable items in your bin. Your bin was collected, but please double-check what goes where



A red tag means there were non-recyclable items in your bin, so it was not collected. Remove non-recyclable items and place the bin out again on the next collection day

Bins not collected?

If your bin has not been emptied, look for a sticker that tells you why it was left – perhaps there were incorrect items inside, it was overfilled or presented incorrectly. Remove incorrect and/or excessive items and present your bin correctly on the next collection week for the bin.

If everything was correct and your bin was not emptied, use the Waimate Bins App, call 03 689 0000 or submit a form online to let us know your bin collection has been missed.

Storing your bins at home

The bins and crate are made of durable materials and can be stored outside. Bins and crate can be placed side by side during storage. If bins and crate cannot be stored side by side consider the following storage options:

- Bins under stairs
- Bins inside garage
- Bins outside garage
- Bins in two areas on your property
- Bins in back garden
- Bins outside back door

Caring for your bins

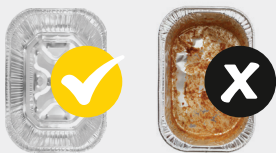
1. Rinse your bins to keep them clean and odour free.
2. Please don't remove tags, stickers or labels from your bin.
3. Please remove from the roadside as soon as possible after collection.
4. Report lost, broken or stolen bins to us as soon as possible. You can also use the Waimate Bins App.
5. The bins belong to the property and are identified by their serial number and embedded radio-frequency identification (RFID) tag.

Make sure you leave them behind if you move.

Preparing items for your recycling bins

To make sure recyclables get recycled (and won't have to go to the landfill) follow these easy steps:

1.



Empty and rinse out all your containers to remove liquids and food scraps. Dirty containers with any residual waste will go to the landfill

2.



Remove caps and lids and place them in the red rubbish bin. Labels can stay on

3.



Flatten cardboard to make more space in your yellow recycling bin. Remove everything from boxes before placing in the yellow recycling bin

4.



Leave items loose and unbagged

5.



Leave plastic bottles unsquashed so that our machinery can sort them

What happens once my bins are emptied?

	These are taken to a commercial composting facility in Timaru (Redruth Resource Recovery Park) where they get turned into compost for gardens, putting nutrients back into the soil. Diverting food scraps and green waste out of the landfill helps with waste minimisation, decreases landfill gas produced and reduces our greenhouse gas emissions.
Organics	
Recycling	These get hand-sorted by people working at conveyor belts at our material recovery facility in Timaru (Redruth Resource Recovery Park), then compressed into bales and transported to a recycling processor for turning into paper, boxes, tins, cans, containers and other plastic products. By recycling you help save energy, water, reduce the use of new resources and decreases greenhouse gas emissions.
Glass	Glass bottles and jars are collected separately by the recycling trucks. Keeping glass separate from mixed recycling avoids the risk of broken glass fragments on other recyclables, which means we can recycle more. Glass is infinitely recyclable, making new bottles and jars.
Landfill	Items placed in your rubbish bin get transported to the Redruth Landfill in Timaru and buried in the ground. This takes valuable resources out of our economy and requires new natural resources to make more products. Landfills also need to be managed to minimise the effects on the environment, making them expensive to run. Please recycle as much as you can and avoid items that aren't compostable or recyclable, so that as little as possible has to go to the landfill.

Check what can and can't be recycled and learn more about reuse and recycling options for different household materials at waimatedc.govt.nz

Bulk and rural recycling

Large Items and Bulk Recycling

Waimate Resource Recovery Park
Racecourse Road
03 689 6550

Open:

Monday to Saturday:

10.30am to 4.30pm

Sunday:

12pm to 4.30pm

Closed on public holidays

Rural Recycling Depots

Rural recycling depots are serviced weekly.

The drop-off locations are here:

- Holme Station Corner
- St Andrews Village Green
- Makikihi Motors
- Hunter Domain
- Willowbridge
- Forks Hotel
- Morven Domain
- Glenavy (on Fisheries Road)

All locations listed above may be subject to a review in the future.

Frequently asked questions

Why was my bin not collected?

If your bin isn't picked up, make sure you:

- **Put it out before 7am on your collection day**
If you missed the cut-off, put the bin out on its next collection week.
If it's urgent, take the contents to the Waimate Resource Recovery Park.
- **Have the right collection week**
Check the Waimate Bins App or the Rubbish and Recycling information on our website at waimatedc.govt.nz
- **Look for a tag or sticker that shows an incorrect item was placed in the bin**
If so, the sticker tells you what type of item isn't allowed. Remove the incorrect items and put your bin out on the next collection week for that bin.
Our waste collection contractors are trained to recognise the wrong items placed in the recycling bins. We also carry out random bin audits to check the correct items are being recycled and composted. Please feed the correct items to the right bin so your collection service can continue.
- **Look for a sticker that shows that your bin was too heavy**
 - Blue glass crate should be no heavier than 12kg
 - Green organics bin should be no heavier than 40kg
 - Yellow recycling bin should be no heavier than 40kg
 - Red rubbish bin should be no heavier than 20kg
 - Please keep glass below the top of your crateRemove some of the weight and put your bin out on the next collection week for that bin.

- **Don't use bags, boxes or other types of containers**

Items can only be picked up in a Waimate District Council bin. Additional or larger sized bins are available on request (charges may apply)

Contact us if you're not sure why your bin wasn't collected on 03 689 0000 or email **council@waimatedc.govt.nz**

Is there a backdoor pick-up service if I'm elderly or have limited mobility?

If you require assistance getting your bins to the kerb, you can apply for a service to pick up your bins directly from your property (fee may apply). Learn more about the service and required medical evidence on our website on **waimatedc.govt.nz**, or call 03 689 0000 or email **council@waimatedc.govt.nz**

What can I put in my red rubbish bin?

The red rubbish wheelie bin is for landfill waste and should be the last resort. Place anything that cannot be reused or recycled in this bin.

How can I help the environment?

You don't need to use bin liners in your red rubbish bin. Plastic rubbish bags don't break down well in landfill, so why not save the waste and cost of plastic liners by going completely bag-free.

What goes in your bin

● Glass Crate	● Recycling Bin	● Organics Bin	● Rubbish Bin	● Resource Recovery Park
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● Aerosol cans	● Clothing, shoes and textiles. Drop off to a clothing bin or charity if it's reusable
● Aluminium foil	● Coffee grinds and tea bags
● Ashes (cooled for 7 days)	● Coffee pods and sachets
● Batteries – all	● Computers and electronic devices
● Biodegradable plastic	● Crockery, ceramics, porcelain (broken)
● Books	● Disposable nappies
● Bread, pastries and flour	● Dog poo (wrapped in paper)
● Bubble wrap	● Dog poo (bagged)
● Cans (clean)	● Drinking glasses (broken)
● Car parts and scrap metal	● Egg cartons and trays (clean, dry)
● Car seats	● Electrical appliances
● Cardboard boxes (clean and flattened)	● Empty engine oil containers
● Cartons – milk and juice	● Fast food packaging/containers (except cardboard and paper)
● Cat litter	● Food scraps, fruit and vegetables (including pips)
● CDs or DVDs	● Food tins (rinsed)
● Cellphones and smartphones	● Furniture
● Cereal boxes (clean and flattened)	
● Cereal liners	
● Cheese and butter	

● Garden – Bamboo, cabbage tree leaves, rhubarb leaves, flax and palm leaves	● Paint and chemicals
● Garden waste, most cut flowers, pruned branches, leaves and grass clippings (unsprayed)	● Fish and chip paper, paper towels and serviettes (remove any plastic)
● Garden pots	● Plastic bags, e.g. vegetable bags, bread bags, food bags
● Glass bottles (rinsed, no lids)	● Plastic bottles/containers – grades 3, 4, 6, 7 or no grade
● Glass cookware/ovenware (broken)	● Plastic bottles numbered 1, 2 or 5 (clean, no lids)
● Glass jars (rinsed, no lids)	● Plastic containers numbered 1, 2 or 5 (clean, no lids)
● Hoses and plastic tubing	● Plastic film or wrap – soft plastic
● Household appliances	● Plastic ties and strapping
● Human and animal hair	● Polystyrene, including packaging polystyrene
● Junk mail	● Sanitary items
● Leftover meat, fish and bones	● Shells and shellfish
● Lids – plastic and metal bottle/container lids	● Shredded paper (coloured glossy paper goes in the red bin)
● Light bulbs – Fluorescent	● Smoke alarms (with batteries removed)
● Light bulbs – Tungsten and LED	● String, twine, rope
● Magazines	● Takeaway cups
● Meat trays – polystyrene	● Toys
● Meat trays with a number 1 plastic triangle (rinsed)	● Window glass (broken)
● Milk bottles with a number 2 plastic triangle (no lids)	● Wood – treated, stained, oiled or painted
● Mirrors (if broken)	
● Newspaper and office paper	
● Oils, e.g. mineral, used engine, gearbox and transmission oil	

Resource Recovery Park

Items that can't fit or aren't allowed in your wheelie bins need to be taken to a transfer station.

Each transfer station has its own list of what it can accept, so make sure you check before taking your items there. They can be found at the following locations:

Waimate Resource Recovery Park

Racecourse Road
03 689 6550
Mon–Sat 10:00am–4:30pm
Sun 12:00pm–4.30pm
Closed on public holidays

Redruth Resource Recovery Park

23 Shaw Street, Timaru
Mon–Fri 7:30am–4:30pm
Sat–Sun 10am–4:30pm

Rural Recycling Depots

- Holme Station Corner
- St Andrews Village Green
- Makikihi Motors
- Hunter Domain
- Willowbridge
- Forks Hotel
- Morven Domain
- Glenavy (on Fisheries Road)

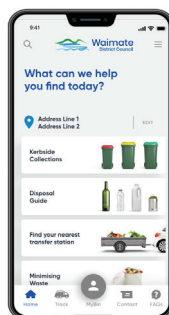
Think before you throw



When the wrong items are put in the recycling bin, organics bin or glass crate they contaminate the recycling and can mean the whole truckload goes to landfill – something we want to avoid.

Download the Waimate Bins App

To access all of your rubbish and recycling information in one place, visit Google Play or the App Store to download the Waimate Bins App onto your smartphone.



Waimate District Council
Phone: 03 689 0000
Email: council@waimatedc.govt.nz
waimatedc.govt.nz